

# **An Employer's Guide to Direct Earnings Attachments (DEA) for the Collection of Housing Benefit Overpayments**



**Stockton-on-Tees**  
BOROUGH COUNCIL

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## **1. Direct Earnings Attachments – introduction**

Stockton on Tees BC is responsible for recovering money owed to it in respect of debts arising under the Social Security Administration Act 1992.

From April 2013, Local Authorities have been given the power to recover overpaid Housing Benefit by deductions from earnings without the need to apply for a court order. This is done by using a Direct Earnings Attachments (or DEA).

Local Authorities were given this power by The Social Security (Overpayments and Recovery) Regulations 2013. The full regulations can be found on this website: <http://www.legislation.gov.uk> and the extract relevant to this guide can be found on our website on this webpage: [www.stockton.gov.uk/DEA](http://www.stockton.gov.uk/DEA)

### **1.1 Why is the Council using a DEA?**

Not everyone enters into a voluntary repayment agreement. DEAs give us the opportunity to recover overpaid benefits from debtors who are employed if they either refuse to repay, are unable to agree an acceptable repayment plan or who have defaulted on a voluntary repayment arrangement.

### **1.2 Do employers have to implement a DEA for the Council?**

Yes, you have a legal obligation to do so unless you are a new business (which starts between 8 April 2013 and 31 March 2014), or a micro business (having fewer than 10 employees). In such cases you are not obliged to operate a DEA although you may do so if this is agreed with your employee.

If you fail to comply with your duties, you could be subject, on conviction, to a fine of up to £1000.

### **1.3 What if my payroll software has not been updated to allow for DEAs?**

As this is a new procedure, it may be that your computerised system has not yet been updated to deal with DEAs. The Department for Work and Pensions is currently working with the Chartered Institute of Payroll Professionals, Employer Representatives and Payroll Software providers in order to develop the right long term solution but until your software is changed, you will also need to follow the instructions below as well as the general guidance in this document. Once your system is updated, the information on this first page may no longer be needed.

Until your software is updated, if you are using a computerised payroll system and you receive a request to set up a DEA you will need to:

- a. Manually calculate the amount to deduct from earnings. Please see how to do this in section 6: 'How is a DEA calculated?'
- b. Manually check whether there are any other orders currently in place - as the DEA may take priority over these. Please see a full list of the orders and how they may impact on a DEA in section 8: 'Your employee has other Court Orders against them'.
- c. In cases where the DEA does take priority over another order, consider whether other orders need to cease or deduction amounts be recalculated.
- d. Ensure, in cases where other orders cannot be applied that these are removed manually from the payroll system and subsequently re-instated once a DEA ceases.

If, after reading through this guidance, you still have unanswered queries, please telephone the Recovery Team on 01642 526820.

## **2. Direct Earnings Attachments – background information**

A DEA has its own regulations which follow some of the workings of a Deduction from Earnings Order (DEO) and some workings of an Attachment of Earnings Order (AEO). A DEA does not replace any of these other orders and you may still receive requests to implement deductions for a DEO or AEO for your employees.

### **2.1 Your responsibilities**

As an employer, you have a **legal** obligation to:

- Calculate a deduction based on the net earnings (see Tables A and B, section 6.2) for each pay date (see section 6: 'How is a DEA calculated?').
- Pay us the amounts deducted by the 19th day of the month following the month the deduction is made.
- Keep a record of each deduction taken, and the employee from whose earnings it was made.

If you fail to comply with your duties, you could be subject, on conviction, to a fine of up to £1000.

### **2.2 Providing information**

- a) **From Stockton on Tees BC** – we will send you a notice asking you to apply a DEA to your employee's earnings. This will include all the information you need to have in order to set up the DEA.
- b) **To Stockton on Tees BC** – you have a duty to notify us if:
  - We ask you to operate a DEA for someone who does not work for you.
  - An employee for whom you are operating a DEA leaves your employment.
  - You are a new business (which starts between 8 April 2013 and 31 March 2014), or a micro business (having fewer than 10 employees), as defined in the Regulations. If you are a new or micro business you are not obliged to operate a DEA although you may do so if this is agreed with your employee.

You must write to us at the address shown on the DEA request letter within 10 days of the date of that letter if any of the above applies to you. You should also let us know if your business ceases trading.

- c) **To your employee** – you have a duty to notify your employee in writing of:
  - The amount of the deduction taken, including any amount taken for administrative costs. (see section 6.2 (f) on administrative costs). If this information is shown on their payslip, it will suffice.

You must do this (and record it) no later than the payday after the one on which the deduction for the DEA was taken.

You must, within 28 days of receiving a request from your employee, provide a written explanation of how the deduction has been calculated.

Please contact the Recovery Team on 01642 526820 if you require any further information or help in operating this DEA.

### **3. What does an employer have to do to operate a DEA?**

#### **3.1 The notice from the Council**

The Council will send you a letter (officially called a notice) which tells you to apply a DEA for your employee and gives you the information you will need in order to apply it. This includes:

- The name and address and national insurance number of the person from whose wages you will make the deduction.
- If we have it, their staff number, pay roll number or similar identifying number.
- The percentage rates at which deductions are to be made (section 6.2).
- The proportion of their wages which is protected (section 6.2 a)).
- When to send us payments (section 13).
- Details of the account into which the payments are to be transferred if you are paying us by automated credit transfer (section 13.1).
- The address to which you are to send the payments if you are going to pay by cheque (section 13.2).

#### **3.2 The deductions**

Once you receive the notice, you will need to check that your employee earns enough to allow a deduction to be made. If he/she does, you then calculate how much to take from their earnings using the information provided by the Council and make the deductions.

#### **3.3 The payments to the Council**

Once you have taken the money, you must pay it over to the Council within set time limits. We will ask you to make payments in line with your payroll, so if your employee is paid weekly or monthly, you should pay us at the same time.

However if your employee is paid weekly you must still calculate and deduct the payment every week, but you can pay us 4 weekly if you prefer. Please let us know if you will be doing this by telephoning 01642 526820.

It is your responsibility to ensure you take the right amount from your employee's earnings each week or month and pay it to us.

#### 4. What payments are counted as earnings for the purposes of a DEA?

What counts as 'earnings' for DEAs	What does not count as 'earnings' for DEAs
Wages	Statutory Maternity Pay
Salary	Statutory Adoption Pay
Fees	Ordinary Statutory Paternity Pay
Bonuses	Additional Statutory Paternity Pay
Commission	Any pension, benefit, allowance or credit paid by DWP, a local authority or HMRC
Overtime pay	A guaranteed minimum pension under the Pensions Scheme Act 1993 (b)
Most other payments on top of wages	Amounts paid by a public department of the Government of Northern Ireland or anywhere outside the United Kingdom
Occupational Pensions, if paid with wages or salary	Sums paid to reimburse expenses wholly and necessarily incurred in the course of the employment
Compensation payments	Pay or allowances as a member of Her Majesty's forces, other than pay or allowances payable to them by you as a special member of a reserve force
Statutory Sick Pay	Lump sum redundancy payments and pay in lieu of notice.

If the only earnings your employee receives are those in the right hand column, you cannot calculate a DEA deduction. Similarly, if any of these are paid as part of the earnings, they are not to be included as part of the employee's net earnings.

You must continue to calculate a DEA deduction every pay day until either:

- we advise you to stop,
- the employee leaves your employment,
- the amount to recover is no longer outstanding, or
- we ask you to apply a fixed rate deduction.

## 5. What are net earnings?

You must take the amount for the Direct Earnings Attachment directly from your employee's **net** earnings. Net earnings are the earnings left after deduction of:

- income tax,
- class 1 National Insurance contributions,
- contributions to a work place pension (including additional voluntary contributions, free standing additional voluntary contributions and stakeholder pension contributions).

## 6. How is a DEA calculated?

### 6.1 When calculating the DEA deductions amount, you must:

- Ensure that your employee has enough net earnings in the pay period for you to calculate a deduction (see tables A & B below).
- Check that the correct percentage rate has been applied against those net earnings.
- Check that the total of all the deductions does not leave the employee with less than the protected earnings proportion, which is 60% of their total net earnings during the calculating period to which the deduction relates.
- Work out the employee's net earnings (as previously explained in sections 3, 4 and 5).
- Use table A or B (below) to find the right deduction percentage rate for the employee's net earnings.
- Apply the percentage figure against the net earnings figure to calculate the amount to be deducted.

### 6.2 Amounts to be deducted by the employer

**TABLE A: Where earnings are paid weekly**

<b>Amount of net earnings</b>	<b>Deduction (Per Cent of net earnings)</b>
£100 or less	Nil
Exceeding £100 but not exceeding £160	3%
Exceeding £160 but not exceeding £220	5%
Exceeding £220 but not exceeding £270	7%
Exceeding £270 but not exceeding £375	11%
Exceeding £375 but not exceeding £520	15%
Exceeding £520	20%

**TABLE B: Where earnings are paid monthly**

<b>Amount of net earnings</b>	<b>Deduction (Per Cent of net earnings)</b>
£430 or less	Nil
Exceeding £430 but not exceeding £690	3%
Exceeding £690 but not exceeding £950	5%
Exceeding £950 but not exceeding £1,160	7%
Exceeding £1,160 but not exceeding £1,615	11%
Exceeding £1,615 but not exceeding £2,240	15%
Exceeding £2,240	20%

**a) The protected earnings level**

Please note: the total of all deductions (the DEA plus any other deductions in place) cannot leave the employee with less than the **protected earnings proportion**, which is **60% of their total net earnings** during the calculating period to which the deduction relates.

**b) Employees who are paid every 2 weeks**

If an employee is paid 2 weekly, the total net wage is divided by 2 and table A is used to check the percentage rate.

**c) Employees who are paid every 4 weeks**

If an employee is paid 4 weekly, the total net wage is divided by 4 and table A is used to check the percentage rate.

**NB: Do not leave an employee with less than 60% of their total net earnings.**

**d) Holiday Pay**

If an employee is paid a wage which includes holiday pay paid in advance, the net wage is averaged, and the percentage rate applied to the average figure. For example:

The employee received one week's wage and 2 weeks holiday pay.  
Total net payment for 3 weeks = £850.

- $£850 \div 3 = £283.33$
- $£283.33 \times 11\% = £31.17$

Total deduction from the net wage for 3 weeks of £850 = £93.51 (£31.17 x 3).

**e) Rounding**

The exact amount of the net wage is used against table A & B. If the percentage amount calculated results in a fraction of a penny, it is rounded to the nearest whole penny, with a result of exactly half a penny being rounded down to the nearest whole penny below, as follows:

- Net wage £235.63 per week

- $£235.63 \times 7\% = £16.4941$
- Weekly deduction = £16.49
- Net wage £1547.99 per month
- $£1547.99 \times 11\% = £170.278$
- Monthly deduction = £170.28

**f) Administrative costs – what you can charge your employee.**

For each pay period where a calculation results in a DEA deduction, you may also take up to £1.00\* from your employee's earnings towards your administrative costs. You can take this even if it reduces the employee's income below the 60% protected earnings proportion.

**Where you decide to apply an administration charge of £1.00, this deduction may bring the employees pay below the National Minimum Wage. Employers should check <https://www.gov.uk/national-minimum-wage/employers-and-the-minimum-wage>, or contact the ACAS helpline for advice.**

**It is a criminal offence for employers to not pay someone the National Minimum Wage or National Living Wage.**

Please note that the administration charge of £1.00 is only applied when a DEA deduction is actually made, and cannot be deducted for any pay period when no DEA deduction is made.

**7. What if you fail to take deductions or make incorrect deductions?**

**7.1** If you fail to take a deduction from the employee's net earnings when you should have or take an incorrect amount you should correct this on the next payday or paydays.

Where the incorrect amount is because the deduction was less than the amount specified under the regulations then you should first:

- Deduct the amount required for the current pay period.
- Then include the difference between the incorrect and correct amount for the previous period.

Where the incorrect amount is because the deduction was more than the amount specified under the regulations then you should first:

- Deduct the amount required for the current pay period.
- Then reduce that deduction amount by the excess previously taken.

**7.2** It is important to note that if a deduction is reduced in any week or month simply because the DEA along with any other orders in place will breach the protected earnings limit of 60% (see example 3 – section 14) this is NOT considered a shortfall as described above.

A shortfall only occurs when an incorrect amount has been deducted in error, or where one or more deductions have been missed.

**Please also note that the total to be deducted, including adjustments for an incorrect deduction, along with other deductions in place, must not leave the employee with less than the protected earnings limit of 60% for each pay period.**

## **8. Your employee has other court orders against them, which has priority?**

**8.1** Courts can make orders that mean you must take money directly from your employee's earnings in a similar way to how we ask you to make deductions for a DEA. For example, your employee may have an Attachment of Earnings Order (England & Wales) or a Deduction from Earnings Order (for Child Maintenance). The DEA can be imposed without a court order, but if your employee has any other deduction orders against them there are rules that tell you which money you should take first.

If your employee has one or more of the following in place, they will take priority over a DEA:

### **8.2 England & Wales**

- Deduction from Earnings Order (DEO) from the Child Maintenance Group (CMG)
- Attachment of Earnings Order (AEO) for Maintenance or Fines
- Council Tax Attachment of Earnings Order (CTAEO)

### **8.3 Scotland**

- Deduction of Earnings Order (DEO) from CMG
- Earnings Arrestment (EA)

### **8.4 Student Loans**

A student loan repayment also takes priority over a DEA. This applies to both England & Wales and Scotland.

Once these priority orders have been taken into account in your calculation a DEA will then take priority in relation to other orders or notices **in date order** (in Scotland this will be the date they were received). You must make deductions under any later notice as if the earnings for which it relates are the residue of your employee's earnings after the making of any deduction to comply with any earlier notice (see examples 2 & 3 – section 14). The amount you can deduct will be subject to the available net earnings above the protected earnings limit of 60% of net earnings.

## **9. What if my employee does not earn enough for me to make the deduction?**

If the weekly or monthly earnings are below the threshold (see tables A & B – section 6.2) you cannot calculate a DEA deduction.

You must tell the Council why a deduction cannot be made by using a Direct Earnings Attachment payments schedule (for further information – see section 13.3).

You must continue to calculate whether a DEA deduction can be made, each pay period until either we tell you to stop or your employee leaves your employment.

## 10. Your employee thinks the amount they owe is wrong.

If your employee thinks that the amount of money they owe is wrong, you should advise them to urgently contact the Recovery Team on 01642 526820.

## 11. Your employee thinks the amount of the deduction is too much?

If they think that the amount you have calculated is too much, you should first check that the amount being deducted is correct according to tables A or B (section 6.2), on the basis of their earnings and other orders in place. If the amount is correct, you should explain that you have made the deduction as instructed to do so. If they feel that this is too much for them to manage, you should advise them to contact the Recovery Team on 01642 526820.

## 12. What happens once I am operating a Direct Earnings Attachment?

Once you have started operating a DEA, you must continue to make payments to us until we tell you to stop or you have deducted the maximum amount that needs to be recovered from the earnings. We shall contact you if the amount deducted should change.

If there is a change of circumstances which means that you can no longer operate the DEA, you must notify us in writing within 10 days of that change happening. In the first instance though, please telephone us to let us know as we may be able to speed up the administration process.

If you need to tell us about a change like this, please telephone the Recovery Team on 01642 526820 or e-mail us at: [benefits.overpayments@stockton.gov.uk](mailto:benefits.overpayments@stockton.gov.uk)

## 13. Making payments to Stockton on Tees BC

On receipt of a notice to operate a DEA, you must:

- Make regular payments to us until we tell you to stop or the maximum amount to be recovered has been taken from your employees earnings.
- Pay the amount you have taken from your employee's wages over to Stockton on Tees BC as soon as possible, but no later than the 19th day of the month following the month in which you have taken it.

For example, if you take the money on 30th September, you must send it to us before 19th October. If you take the money on 1st October, you must send it to us before 19th November.

### 13.1 Paying by BACS (Automated Credit Transfer)

This is our preferred method of payment because of its security and quick clearance times. When setting up a payment by this method, you will need the following information

<b>The Stockton on Tees BC bank sort code</b>	55.61.00.
<b>The Stockton on Tees BC bank account number</b>	07436998

<b>Account Name</b>	Stockton-on-Tees General Account
<b>Employees LA reference number</b>	This will be shown on the DEA notice you will be sent.

A Direct Earnings Attachment schedule must be completed when making a single consolidated BACS payment in respect of one or multiple employees (see section 13.3 for instructions about this.)

### 13.2 Paying by cheque

If you need to pay by cheque, please make it payable to '**Stockton on Tees Borough Council**' and write the employee's **LA Reference Number** (this will be shown on the DEA notice you will be sent) on the back of the cheque.

Please send the cheque to:

**Stockton on Tees Borough Council**  
**PO Box 500**  
**Stockton on Tees**  
**TS18 1WA**

If you are paying by cheque, when making a payment in respect of more than one employee, you will need to attach a Direct Earnings Attachment payment schedule to the cheque so we know who the payment refers to (see section 13.3 for instructions about this.)

### 13.3 Direct Earnings Attachment payments schedule

The payments schedule must be completed:

- when making a single consolidated BACS payment in respect of one or multiple employees and returned to: Xentrall Shared Services, PO Box 877, Stockton-on-Tees TS19 1JA.
- when making any cheque payment in respect of multiple employees and returned to: Stockton-on-Tees Borough Council, PO Box 500, Stockton-on-Tees TS18 1WA (please ensure that the schedule is attached to the cheque).

A blank schedule for you to use and copy as many times as you need has been included in this guidance document leaflet (see section 17) and can also be found on our web page: [www.stockton.gov.uk/DEA](http://www.stockton.gov.uk/DEA)

The Direct Earnings Attachment payments schedule must include the following details for each person for whom you have been asked to make deductions from earnings:

- their full names (forenames and surname).
- their LA Reference Number as shown on the DEA notice you were sent.
- the amount of the deduction (in pounds sterling) that has been deducted or
- the reason why a deduction cannot be made when appropriate.

The amount of the automated credit transfer or cheque must be the same as the total amount of deductions shown on the Direct Earnings Attachment payments schedule.

Please do not send cash through the post.

### **13.4 e-mail us the Direct Earnings Attachment payments schedule**

If paying by BACS, you can if you prefer e-mail an electronic copy of the schedule to us at: [banking.income@xentrall.org.uk](mailto:banking.income@xentrall.org.uk) and the payment can follow. Please include 'DEA notice' in the subject of your e-mail.

## **14. Examples of Direct Earnings Attachment in practice**

### **Example 1 – A weekly paid earner with no prior attachment orders.**

A person with net earnings of £385 per week will have a deduction of £57.75 per week (in accordance with the deduction rates table at 15%).

### **Example 2 – A weekly paid earner with an existing attachment order for child maintenance**

A person with net earnings of £250 per week with an existing attachment order of £60 per week for child maintenance will have a deduction of £9.50 (in accordance with the deduction table at 5%).

#### Calculation

Existing attachment = £60 per week

Residual earnings after the existing deduction = £190

DEA in accordance with deduction table = £9.50 (5% of £190)

### **Example 3 – A monthly paid earner with existing priority attachment orders.**

A person with net earnings of £1,620 per month has an existing deduction of £599.40. The residual earnings after the existing deduction are £1020.60 per month. Therefore, the person should have a DEA deduction of £71.44 (in accordance with the deduction table at 7%). However, this deduction in addition to the existing deductions of £599.40, will breach the protected earnings limit of 60%. The maximum deduction we can make in this instance would be £48.60.

#### Calculation

40% of net earnings = £648 (maximum amount for total deductions)

Existing priority attachment orders in place = £599.40

£648 - £599.40 = £48.60 (maximum amount available for the DEA deduction)

DEA in accordance with deduction table should be £71.44 but the maximum amount that can be deducted is £48.60

DEA = £48.60

## 15. Where can I get more information and advice?

If you need more information about, or help to operate a Direct Earnings Attachment, please ring the Recovery Team on 01642 526820.

We will be happy to discuss any questions you may have.

## 16. Direct Earnings Attachment – Employers Checklist

a.	Does the person named in the notice work for you?	Yes – go to b. No – tell the Council within 10 days.
b.	Are you a new or micro business? (see section 1.2 for guidance)	Yes – contact the Council on 01642 526820. No – go to c.
c.	Are there any orders for deductions already in place that will take priority over the DEA and prevent it being set up?	Yes – tell the Council within 10 days. No – go to d.
d.	Calculate your employees net earnings for DEA purposes (see section 5 for guidance).	
e.	Do they earn enough to allow deductions to be made? (see section 6 for guidance)	Yes – go to f. No – tell the Council within 10 days.
f.	Decide how much of their net earnings will be deducted (see section 6 for guidance).	
g.	If you deduct that amount, will they be left with less than 60% of their wages – the protected amount (see section 6.2a for guidance).	Yes – if possible, adjust your deductions level to leave them with 60% of their net earnings OR within 10 days, tell the Council that no deductions can be made. No – go to h.
h.	Make sure the total amount deducted through this and previous deductions is not more than the total amount stated in the notice.	
i.	Make the necessary arrangements to your payroll for the deduction to be made.	
j.	Notify your employee of the amount to be deducted no later than the pay day on which the deduction is made.	
k.	Pay the amount deducted from your employee's earnings to the Council no later than the 19 <sup>th</sup> day of the month following the month the deduction was made.  Send the Council a completed DEA payment schedule for one or multiple employees when you send a payment by	

	BACS and multiple employees when you send a payment by cheque (please ensure the schedule is attached to the cheque).	
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**17. Stockton Borough Council - Direct Earnings Attachment Payments Schedule**

<b>To: Stockton Borough Council</b>		<b>From Employer</b>
If paying by BACS:	If paying by cheque:	
Xentrall Shared Services PO Box 877 Stockton-on-Tees TS19 1JA	Stockton-on-Tees Borough Council, PO Box 500, Stockton-on-Tees TS18 1WA	

**Information about employees who have had Direct Earnings Attachment deductions made from their earnings**

Item	Amount Deducted	Employees Name	Staff/Reference Number	National Insurance Number	LA Reference Number
1	£				
2	£				
3	£				
4	£				
5	£				
If a deduction cannot be made please state why					

**Information about the employer and the payment**

The total payment covered by this sheet	£	Cheque number	
Who completed this sheet		Payment method (delete as applicable)	BACS / Cheque
Contact phone number		Date completed	

**Please note BACS (Automated Credit Transfer) is our preferred method of payment** This schedule must be completed whenever you send a payment for one or multiple employees by BACS and multiple employees when you send a payment by cheque (please ensure the schedule is attached to the cheque. If paying by BACS, you can if you prefer email an electronic copy to us at: [banking.income@xentrall.org.uk](mailto:banking.income@xentrall.org.uk) and the payment can follow. Please include 'DEA notice' in the subject of your email.

## Direct Earnings Attachment (DEA)

The schedule overleaf must be completed:

- when making a single consolidated BACS payment in respect of one or multiple employees and returned to: Xentrall Shared Services, PO Box 877, Stockton-on-Tees TS19 1JA.
- when making any cheque payment in respect of multiple employees and returned to: Stockton-on-Tees Borough Council, PO Box 500, Stockton-on-Tees TS18 1WA (please ensure that the schedule is attached to cheque).

**Do not** include or send any other correspondence to the above addresses.

The schedule must be completed when a nil DEA deduction is due for an employee, in this case please return the schedule to: Recovery Team, Revenues & Benefits Service, PO Box 410, Stockton-on-Tees TS23 2YD

If you are paying by **Cheque** ensure that it is payable to Stockton-on-Tees Borough Council and for a single employee it is referenced on the reverse with the employee's **LA Reference Number** (shown on the DEA notice we sent to you). If the cheque is for multiple employees reference the reverse 'DEA'.

If you are paying by **BACS (online banking)** complete the transaction using the bank details below:

### Stockton Borough Council bank details

Sort Code: 55.61.00.

Account Number: 07436998

Payee Reference: If the payment is for a single employee the reference must be the employee's **LA Reference Number** (shown on the DEA notice we sent to you). If the payment is for more than one employee, the reference must be **DEA**.

### Important

The amount of the cheque or online payment must be the same as the total amount of the deductions shown on the Direct Earnings Attachment payments schedule overleaf.

Do not send cash through the post.