Services for People with both Visual and Hearing Impairment/Loss
Stockton-on-Tees Borough Council has a specialist sensory support team that provides a service for people of all ages who are in need because they have both a visual and hearing impairment/loss. Your local authority has a duty to provide staff with appropriate levels of training to support with all assessments which Stockton-on-Tees Borough Council is committed to provide.

The Specialist Sensory Support Team can:

- offer an assessment to determine care and support needs
- advise you on the range of services available to people with a visual and hearing impairment/loss
- provide information and advice
- signpost to other agencies

Services can include:

- supply of specialist equipment to maintain independence.
- rehabilitation training - People who are visually impaired [partially sighted or blind] may benefit from training to cope with daily living such as communication and accessing the community.
- Completing Registration: Your GP may have referred you to a consultant ophthalmologist. The consultant ophthalmologist will give you a copy of the Certificate of Visual Impairment (CVI) and send a copy to your GP and specialist sensory support team. When Stockton-on-Tees Borough Council's specialist sensory support team receives the certificate, they will contact you to provide you with information about registration and offer you an assessment.
• Middlesbrough Deaf Centre holds a Social Work Surgery. This can be used by anyone who is deaf or hard of hearing who wishes to see a Social Worker from the sensory support team to obtain information and advice. The surgeries are also a good opportunity to meet other people.

How to make contact

First Contact
Telephone: 01642 527764
Minicom: 01642 527769
Email: FirstContactAdults@stockton.gov.uk

Opening Hours
Monday – Thursday 8.30am - 5pm
Friday 8.30am – 4.30pm

Out of hours and weekend contact – Emergencies Only
Telephone: 01642 524552
Minicom: 01642 602346
Public Information Services

Our leaflets are designed to give basic information about our services to the adult population of Stockton-on-Tees. You can find all of our information leaflets on our website: www.stockton.gov.uk/adultsocialcare

If you would like this information in any other language or format for example large print or audio please contact 01642 527764.