

Services for People with both Visual and Hearing Impairment/Loss



Stockton-on-Tees
BOROUGH COUNCIL

Stockton-on-Tees Borough Council has a specialist sensory support team that provides a service for people of all ages who are in need because they have both a visual and hearing impairment/loss. Your local authority has a duty to provide staff with appropriate levels of training to support with all assessments which Stockton-on-Tees Borough Council is committed to provide.

The Specialist Sensory Support Team can:

- offer an assessment to determine care and support needs
- advise you on the range of services available to people with a visual and hearing impairment/loss
- provide information and advice
- signpost to other agencies

Services can include:

- supply of specialist equipment to maintain independence.
- rehabilitation training - People who are visually impaired [partially sighted or blind] may benefit from training to cope with daily living such as communication and accessing the community.
- Completing Registration: Your GP may have referred you to a consultant ophthalmologist. The consultant ophthalmologist will give you a copy of the Certificate of Visual Impairment (CVI) and send a copy to your GP and specialist sensory support team. When Stockton-on-Tees Borough Councils specialist sensory support team receives the certificate, they will contact you to provide you with information about registration and offer you an assessment.

- Middlesbrough Deaf Centre holds a Social Work Surgery. This can be used by anyone who is deaf or hard of hearing who wishes to see a Social Worker from the sensory support team to obtain information and advice. The surgeries are also a good opportunity to meet other people.

How to make contact

First Contact

Telephone: 01642 527764

Minicom: 01642 527769

Email: FirstContactAdults@stockton.gov.uk

Opening Hours

Monday – Thursday 8.30am - 5pm

Friday 8.30am – 4.30pm

Out of hours and weekend contact - Emergencies Only

Telephone: 01642 524552

Minicom: 01642 602346

Public Information Services

Our leaflets are designed to give basic information about our services to the adult population of Stockton-on-Tees. You can find all of our information leaflets on our website: www.stockton.gov.uk/adultsocialcare

If you would like this information in any other language or format for example **large print** or audio please contact 01642 527764.

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال بالطبعة الكبيرة أو بالشريط المسجل فالرجاء الإتصال 'بدايفرستي تيم'

على هاتف رقم 01642 527764

ARABIC

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلاً چاپ بزرگ یا بصورت صدا میخواهید لطفاً با تیم دایورسیتی (گونانگونی)

با شمار 01642 527764 به تماس شوید

FARSI

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un autre format, par exemple, en gros caractères / version audio, veuillez contacter l'équipe au n° 01642 527764

FRENCH

نه گهر حضرت لی به نهم زانیاریه به دهستت بکهوینت به زمانه کانی تر یان به شینوه به کی تر بو نمونه چاپی گهوره/یان به تیبی تو مارکراو نکایه په یوهندی بکه به 'نیمی دایفیرستی'

له سهر ژماره ی ته له فون 01642 527764

KURDISH

欲要這份資訊的其它語言版或其它版式例如大字體印刷/錄音帶，請致電 01642 527764 接洽 '多元化隊'

CHINESE

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਬਣਤਰ ਜਾਂ ਬੋਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸੀ ਡੀ 'ਤੇ

ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ

ਹੁੰ 01642 527764 ਨੰਬਰ ਉੱਤੇ ਫੋਨ ਕਰੋ।

PUNJABI

اگر آپ ان معلومات کو کسی بھی اور زبان یا انداز، مثلاً بڑے پرنٹ/آڈیو ٹیپ وغیرہ میں حاصل کرنا چاہیں، تو 'ڈائیورسٹی ٹیم'

کو اس نمبر پر فون کیجئے 01642 527764

URDU