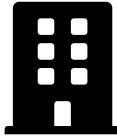


Four reasons to pay promptly



Support local services and business



Get your admin done and focus on running your business



You would want your invoices paid on time



Late and non-payers incur minimum £94.00 additional costs

How to pay

Pay by the deadline dates shown on the front of your bill - over ten or twelve monthly instalments.

Choose the payment method	Choose how to set it up
Direct Debit (used by 8 out of 10 people)	www.stockton.gov.uk/pay-your-business-rates and download a direct debit mandate, alternatively telephone 01642 397108 . If you are already on Direct Debit, there is no need to contact us as your payments will continue automatically.
Pay on our website	www.stockton.gov.uk/pay-for-it
Online Banking	Pay to Account no 07436998 Sort Code 55-61-00 and quote your account number from the front of the bill
24 hour payment line	03305 556780 , select option 2
Cash Office	At Billingham, Thornaby & Stockton Library & Customer Service Centres.

For debt and budgeting advice visit www.nationaldebtlines.org

Can I appeal against my property valuation

We have no control over the setting of your bill, the Valuation Office Agency (VOA) values all business properties for business rates. To find out how your Rateable Value is calculated and what to do if you think it is wrong visit gov.uk/voa/valuation. You can contact the VOA at gov.uk/contact-voa or **03000 501 501** if you are unable to use the online service.

Transitional arrangements

If your Rateable Value increased dramatically as a result of the Valuation Office Agency's 2023 property Revaluation the change will be brought in gradually. This will show on your bill as Transitional Relief.

Contact Us

Call us on **01642 397108**

Email: business.rates@stockton.gov.uk

Information about your bill and reliefs available

Please go to www.stockton.gov.uk/our-economy/business-rates for this year's explanatory notes and details of the reliefs available. You can request a free paper version by contacting us.

How we use your data

We may check information provided by you, or a third party, with other information we hold, to check the accuracy of information and prevent or detect crime or fraud. We may also share this information with other organisations for these purposes. We will not disclose your information unless the law allows it. For more details on how we use your personal data please go to www.stockton.gov.uk/dataprivacy

Under the Tax Management Act 1970, the Council is required to supply HM Revenues & Customs with information. This includes your name, address of your business premises in the Stockton area, the amount of rates you pay and the date your liability to pay started and finished (if applicable).