

# COMMUNITY SERVICES- ANNUAL CCTV PERFORMANCE REPORT

The performance measures listed below assist in the Councils overall Key Performance indicators, which helps to monitor effectiveness of the CCTV network in helping to reduce criminal activity across the borough.

Performance Measure	2017/18	2018/19	2019/20	2020/21
<b>Service standards</b>				
On street PTZ (Pan Tilt Zoom) cameras	171	228	254	320
Average officers per shift	4	4	4	4
Percentage of Time CCTV Cameras Operational	99%	99%	99%	99%
Percentage of CCTV Operators holding a Security Industry Licence	100%	100%	100%	100%
<b>Other Performance Measures</b>				
Number of Pre-Planned Police Operations with Regulation of Investigatory Powers Act Authorisation	4	2	3	0
Number of CCTV Footage reviews	1298	1082	1173	1103
Number of Positive CCTV Footage reviews	826	682	759	798
Percentage of Positive Footage reviews	64%	63%	65%	69%
Number of CCTV Evidence Files Handed to Police.	826	682	759	798
<b>Recorded Incidents</b>				
Number of CCTV Recorded incidents	4020	4636	4439	4074
Violent Related CCTV Arrests	101	115	155	166
Shoplifting Related CCTV Arrests	89	42	28	17
Other Related CCTV Arrests	493	490	529	609
Total number of arrests with CCTV involvement.	683	651	712	792