

Anti-Social Behaviour Case Review

Threshold and procedure to activate the Anti-Social Behaviour Case Review

The Anti-Social Behaviour Case Review will be activated when a person party to reporting the ASB makes an application for such a review, has a qualifying complaint and **one** of the following thresholds has been met;

An individual has reported **three** or more **separate** incidents of anti-social behaviour regarding the **same** problem in the past six months to Stockton-on-Tees Borough Council, Police and/or a Registered Social Landlord.

A report of ASB is a qualifying report for using the Anti-Social Behaviour Case Review if:

- The ASB was reported within one month of the alleged behaviour/incident taking place.
- The application to use the Case Review is made within six months of the report of ASB.

The application to activate the Anti-Social Behaviour Case Review can be made by a victim of anti-social behaviour who is party to the reporting or another person acting on behalf and with the permission of the victim, for example a carer, family member, MP or local Councillor. The victim can be an individual, a business or community group.

For the purpose of the Anti-Social Behaviour Case Review, ASB is defined as behaviour causing harassment, alarm or distress to a member, or members, of the public.

It is important to note that the Anti-Social Behaviour Case Review is not activated where an applicant is unhappy with the action taken - that would be a matter for the internal complaints procedure of the organisation taking the complaint.

If a problem is ongoing and action is being taken again the Anti-Social Behaviour Case Review is not activated – the applicant would be referred back to the agency dealing with the investigation.

As well as considering if the threshold has been met and if there is a qualifying complaint the decision to activate the Anti-Social Behaviour Case Review may also take into account the following:

1. The persistence of the ASB and/or
2. The vulnerability of the complainants/victims including the harm or potential harm caused by the ASB and/or
3. The adequacy of the response from agencies or lack of information sharing between partners

Stockton-on-Tees Borough Council's Legal Services will serve as the contact point for requests to activate the Anti-Social Behaviour Case Review, with contact details included in the application.

The process will run as follows:

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