

Four reasons to pay promptly



Support local services and business



Get your admin done and focus on running your business



You would want your invoices paid on time



Late and non-payers incur minimum £94.00 additional costs

How to pay

Pay by the deadline dates shown on the front of your bill - over ten or twelve monthly instalments.

1. Choose the payment method

Direct Debit
(used by 8 out of 10 people)



Pay on our website

Online Banking

24 hour payment line

Cash Office

2. Choose how to set it up

www.stockton.gov.uk select pay your business rates and download a direct debit mandate, alternatively telephone **01642 397108**. If you are already on Direct Debit, there is no need to contact us as your payments will continue automatically.

www.stockton.gov.uk

Pay to Account no **07436998** Sort Code **55-61-00** and quote your account number from the front of the bill

03305 556780, select option 2

At Billingham, Thornaby & Stockton Library & Customer Service Centres.

For debt and budgeting advice visit www.nationaldebtline.org

Querying the amount to pay

We have no control over the setting of your bill, so if you contact us to query your Rateable Value, we will ask you to contact the Valuation Office Agency directly at www.voa.gov.uk. The website explains how your own Rateable Value is calculated and what to do if you think it is wrong. **You must still pay your monthly instalments even if you are disputing your Rateable Value.**

Information about your bill and reliefs available

Please go to www.stockton.gov.uk/our-economy/business-rates for this year's explanatory notes, frequently asked questions and details of the reliefs available. You can request a free paper version by contacting us.

Transitional arrangements

If your Rateable Value changed dramatically as a result of the Valuation Office Agency's 2017 property Revaluation, the change will continue to be brought in gradually. This will show on your bill as transitional relief.

Contact Us

Call us on **01642 397108**

Email: business.rates@stockton.gov.uk

How we use your data

We may check information provided by you, or a third party, with other information we hold, to check the accuracy of information and prevent or detect crime or fraud. We may also share this information with other organisations for these purposes. We will not disclose your information unless the law allows it. For more details on how we use your personal data please go to www.stockton.gov.uk/dataprivacy

Under the Tax Management Act 1970, the Council is required to supply HM Revenues & Customs with information. This includes your name, address of your business premises in the Stockton area, the amount of rates you pay and the date your liability to pay started and finished (if applicable).