










Internet and computer access for residents

Key	
	Computer Access
	General support to use computer/internet

Location	Days and Times	Support		Restrictions	Wi-Fi
					
Stockton and District Advice and Information Service Wellington Square Stockton on Tees TS18 1RH 01642 633877 support@stockton-cab.co.uk 3 Computers	Monday – Friday 9:00am – 12:30pm			Afternoon sessions by appointment	Wi-fi No
Stockton Customer Service Centre Church Road Stockton-on-Tees TS18 1TU 01642 393939 3 Computers	Monday – Thursday 8:30am – 5:00pm Friday – 8:30am – 4:30pm Saturday – 9:30am – 12:30pm			None	Yes
Job Centre Plus Daryl House Bridge Road Stockton on Tees TS18 3BW 0800 169 0190 25 Computers	Monday, Tuesday, Thursday and Friday 9:00am – 5:00pm Wednesday 10:00am – 5:00pm			None	Yes
Stockton Central Library Church Road Stockton on Tees TS18 1TU 01642 526522 stockton.library@stockton.gov.uk 48 Computers	Monday, Wednesday and Friday 8:30am – 6:00pm Tuesday and Thursday 8:30am – 8:00pm			Sessions last for 90 minutes. Library membership required; proof of name and address required upon registration.	Yes

	Saturday 9:30am – 4:00pm				
Lighthouse Centre 34 Yarm Road Stockton on Tees TS18 3NG 01642 647086 alex@thelighthousecentre.co.uk 6 Computers	Monday and Friday 1:00pm – 5:00pm Tuesday and Thursday 1:00pm – 7:00pm Wednesday 1:00pm – 6:00pm	✓	✓	Sessions restricted to one hour.	Yes
Thirteen Group Thirteen pop-up store Unit 36 Wellington Square Stockton-on-Tees TS18 1NA 0300 111 1000 universal.credit@thirteengroup.co.uk money.advice@thirteengroup.co.uk customerservices@thirteengroup.co.uk Multiple Computers	Monday – Friday 8:00am – 5:00pm	✓	✓	New and existing Thirteen residents only.	Yes
Sanctuary Supported Living St James House Portrack Lane Stockton-on-Tees TS18 2HR 01642674342 155 Norton Road Stockton-on-Tees TS20 2AH 01642611322 supported.living@sanctuary-housing.co.uk 8 Computers	Support services by appointment	✓	✓	Service restricted to Sanctuary residents. Approximately 50 in total.	No
Newtown Community Resource Centre Durham Road Stockton-on-Tees TS19 0DE karen@cornerhouseyouthproject.co.uk 14 Computers	Computer Suite: Mondays Only 8:30am – 4:30pm Reception Area: Monday – Friday	✓	✗	Computer suite is only open Mondays and only two computers available Monday to	Yes

	8:30am – 4:30pm			Friday. 14 computers available Mondays only.	
Fairfield Library Fairfield Road Stockton on Tees TS19 7AJ 01642 527962 fairfield.library@stockton.gov.uk 2 Computers	Monday – Friday 10:00am – 5:00pm NB closed daily from 1:00pm – 2:00pm	✓	✓	Sessions last for 90 minutes. Library membership required; proof of name and address required upon registration.	Yes
Hardwick in Partnership Limited Enterprise & Initiative Centre High Newham Road Hardwick TS19 8RH 01642 808700 hardwickpartnership@hotmail.com Number of computers varies	Monday 10:30am – 1:00pm Tuesday 11:15am – 1:45pm Wednesday 10:00am – 1:00pm	✓	✓	Registration required, but after registration open access to laptops is available	Yes
Roseworth Library Redhill Children’s Centre Redhill Road Roseworth TS19 9BX 01642 528098 roseworth.library@stockton.gov.uk 6 Computers	Monday – Thursday 9:00am – 4:30pm Friday 9:00am – 4:00pm NB closed 12:30pm – 1:30pm	✓	✓	Sessions last for 90 minutes. Library membership required; proof of name and address required upon registration.	Yes
Elmtree Community Centre Elm Tree Avenue TS19 0UW 01642 527226 / 611333 marilyn.surtees@stockton.gov.uk 6 Computers	Monday, Thursday and Friday 9:00am – 4:00pm	✓	✗	None.	Yes
Norton Library 87 High Street Norton Stockton on Tees TS20 1AE, 01642 528019 norton.library@stockton.gov.uk 6 Computers	Monday, Tuesday and Thursday 9:30am – 5:00pm Wednesday and Friday 9:30am – 7:00pm	✓	✓	Sessions last for 90 minutes. Library membership required; proof of name and address	Yes

	Saturday 9:30am – 1:00pm			required upon registration.	
Billingham					
Billingham Central Library Kingsway Billingham TS23 2LN 01642 528084 billingham.library@stockton.gov.uk 16 Computers	Monday – Tuesday 8:30am – 7:00pm Wednesday – Friday 8:30am – 5:00pm Saturday 9:30am – 4:00pm	✓	✓	Sessions last for 90 minutes. Library membership required; proof of name and address required upon registration.	Yes
Billingham Customer Service Centre Billingham Town Centre Stockton-on-Tees TS23 2LN 01642 393939 2 Computers	Monday – Thursday 8:30am – 5:00pm Friday – 8:30am – 4:30pm Saturday – 9:30am – 12:30pm	✗	✓	None	Yes
Job Centre Plus Theatre House Kingsway Billingham TS23 2NA 0800 1690190 6 Computers	Monday, Tuesday, Thursday and Friday 9:00am – 5:00pm Wednesday 10:00am – 5:00pm	✓	✓	None	Yes
Billingham Foodbank 4-6 West Precinct Town Centre Billingham TS23 2NL 07583575522 Info@billinghamstocktonboroughfoodbank.org.uk 3 Computers	Tuesday 11:00am – 2:00pm and Thursday 11:00am – 2:00pm	✓	✓	None	Yes
Billingham Environmental Link Programme (BELP) Low Grange Community Centre Low Grange Avenue Billingham TS23 3PF 01642 564077 manager@belp-enterprise.co.uk	Thursday 1:00pm – 3:00pm	✓	✓	Computer access is available only to individuals accessing the 'No Barriers' job club that	Yes

8 Computers				runs every Thursday	
Thornaby and Ingleby Barwick					
Northstar Housing Group Endeavour House St Marks Ct. Thornaby TS17 6QN 03000 110011 UCenquiries@northstarhg.co.uk Multiple Computers	Monday – Friday 9:00am – 5:00pm	✓	✓	Computer access available to Northstar residents only.	No
Thornaby Riverbank Library Riverbank Children’s Centre Gilmour Street Thornaby TS17 6PF 01642 528150 thornaby.library@stockton.gov.uk 2 Computers	Monday – Thursday 9:00am – 4:15pm Friday 9:00am – 4:00pm NB closed daily from 12:30pm – 1:30pm	✓	✓	Sessions last for 90 minutes. Library membership required; proof of name and address required upon registration.	Yes
Job Centre Plus Ingram House Allensway Thornaby on Tees TS17 9HA 0800 169 0190 5 Computers	Monday, Tuesday, Thursday and Friday 9:00am – 5:00pm Wednesday 10:00am – 5:00pm	✓	✓	Not to be used for recreational / social purposes.	Yes
Thornaby Customer Service Centre Wrightson House Pavilion Shopping Centre Thornaby Stockton-on-Tees TS17 9EW 01642 393939 2 Computers	Monday – Thursday 8:30am – 5:00pm Friday – 8:30am – 4:30pm Saturday – 9:30am – 12:30pm	✗	✓	None	Yes
Thornaby Library Wrightson House Pavilion Shopping Centre Thornaby Stockton-on-Tees TS17 9EW 01642 528117	Monday, Wednesday and Friday 8:30am – 5:00pm Tuesday and Thursday	✓	✓	Sessions last for 90 minutes. Library membership required; proof of name and address	Yes

14 Computers	8:30am – 7:00pm Saturday 9:30am – 4:00pm			required upon registration.	
Ingleby Barwick Library Community Campus Blair Avenue Stockton on Tees TS17 5BL 01642 528528 inglebybarwick.library@stockton.gov.uk 4 Computers	Monday – Friday 1:00pm – 8:00pm Saturday 9:00am – 5:00pm Sunday 11:00am – 4:00pm	✓	✓	Sessions last for 90 minutes. Library membership required; proof of name and address required upon registration.	Yes
Yarm and Eaglescliffe					
Yarm Library 41 High Street Yarm TS15 9BH 01642 528152 yarm.library@stockton.gov.uk 4 Computers	Monday, Wednesday and Friday 9:30am – 5:00pm Tuesday and Thursday 9:30am – 7:00pm Saturday 9:30am – 1:00pm	✓	✓	Sessions last for 90 minutes. Library membership required; proof of name and address required upon registration.	Yes