

ALLEY GATE KEY INFORMATION

Additional/replacement alley gate keys can be purchased from Stockton-on-Tees Borough Council's Stockton Customer Service Centre at a cost of £10. (You will require proof of your home address and one form of identification)

***Address:**

Customer Service Centre located within Stockton Central Library
Church Road
Stockton on Tees
TS18 1TU (Sat Nav code: TS19 1UE)

Contact Number: 01642 391959

Stockton Customer Service Centre opening times:

8.30am -5pm, Monday - Thursday

8.30am - 4.30pm, Friday

9.30am - 12.30pm, Saturday

- 1. You (or anyone living with you, or visiting your home) must make sure that the gates are closed and secure once accessed.**
- 2. You (or anyone living with you) must make sure the alley gate key is handed back to the landlord or agent once the tenancy has ended.**

Damaged Alley Gate

If you notice any damage or have any issues regarding the alley gates please contact:

Stockton-on-Tees Borough Council Care for Your Area team on 01642 391959 by visiting the website:

<https://customerservices.stockton.gov.uk/livealleygates.aspx>

Alley-gating schemes can be effective in reducing residential burglary, reducing anti-social behaviour (ASB) such as fly tipping and improving public confidence.

Properly working alley-gates can have the following benefits:

- 'Increase the effort' for offenders to gain access to the alley area at the rear of houses and therefore reduce the use of the area for crime or ASB activities;
- Help households 'reclaim' control and ownership of rear areas (whether they be private gardens, communal alleyways or paths);
- When installed and properly used, alley-gates should control access to vulnerable target areas;
- Improving the environment - e.g. reduced fly tipping, rubbish and littering;
- Increasing community involvement - Residents may be encouraged to take greater ownership of the area;
- Increased resident satisfaction with the area in which they live.
- Reducing residential burglary:
- Reducing arson attempts:
- Reducing the fear of crime.