

## **Community Trigger Process for Stockton**

### Threshold and procedure to activate the Community Trigger

The trigger will be activated when a person party to reporting the ASB makes an application for such a review, has a qualifying complaint and **one** of the following thresholds has been met;

An individual has reported **three** or more **separate** incidents of anti-social behaviour regarding the **same** problem in the past six months to Stockton Borough Council, Cleveland Police and/or a Registered Social Landlord.

OR

**Five** individuals from **five** different households have reported **separately** the **same** problem with anti-social behaviour in the last six months to Stockton Borough Council, Cleveland Police and/or a Registered Social Landlord.

A report of ASB is a qualifying report for using the Community Trigger if –

- The ASB was reported within one month of the alleged behaviour/incident taking place.
- The application to use the Community Trigger is made within six months of the report of ASB.

The application to activate the Community Trigger can be made by a victim of anti-social behaviour who is party to the reporting or another person acting on behalf and with the permission of the victim, for example a carer, family member, MP or local Councillor. The victim can be an individual, a business or community group.

For the purpose of the Community Trigger ASB is defined as behaviour causing harassment, alarm or distress to a member, or members, of the public.

It is important to note that the trigger is not activated where an applicant is unhappy with the action taken - that would be a matter for the internal complaints procedure of the organisation taking the complaint.

If a problem is ongoing and action is being taken again the trigger is not activated - the applicant would be referred back to the agency dealing with the investigation.

As well as considering if the threshold has been met and if there is a qualifying complaint the decision to activate the trigger may also take into account the following;

1. The persistence of the ASB and/or
2. The vulnerability of the complainants/victims including the harm or potential harm caused by the ASB and/or
3. The adequacy of the response from agencies or lack of information sharing between partners

Stockton Council's Legal Services will serve as the contact point for requests to activate the trigger, with contact details included in the application.

The process will run as follows;

## COMMUNITY TRIGGER APPLICATION

