

## If you need housing advice or are homeless: Hate Crime

If you have been a victim or know someone who has, please report it.

### What is Hate crime?

A 'Hate Crime' incident is one in which the victim, or any other person, believes to be the result of hate or prejudice based on age, gender, race, religion, disability or sexual orientation. It includes any form of conduct that is intimidating, upsetting, embarrassing, humiliating or offensive and affects the dignity of the person against whom it is directed.

### How to report Hate crime:

Hate Crime' incidents can be reported by anyone who feels they have been a victim or witnessed any such incident. Please be assured that all information received will be dealt with in the strictest of confidence. Hate Crime is taken very seriously by all agencies and partners that will respond. The contact numbers in our area are listed below: -

Stockton Council Offensive Incident line:	(01642) 607943
Middlesbrough Council:	(01642) 726001
Hartlepool Borough Council:	(01429) 523100
Redcar & Cleveland:	(01642) 774774

Other ways to report 'Hate Crime':

- In an emergency always ring 999 and ask for the Police
- Contact the Police on 01642 326326 or visit any Police Station
- Contact any Council contact centre based in Stockton, Billingham and Thornaby library
- Contact via a Thirteen Homes Reception Point
- Contact Stockton District Advice Service on 01642 633877
- Contact Crime Stoppers on 0800 555111

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***Victim Care & Advice can be contacted on 0303 0401099 to provide free and confidential support to victims of hate crime. Mon-Fri 9am – 8pm and Saturday 9am – 5pm.***

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### Moving property:

If you feel you need to move from your current home urgently because of the incidents, please discuss your housing situation with an officer from the councils Housing Solutions team- [contact us \(link required\)](#)

If you are moving and have previously been the victim of hate crime, please be sure to discuss with your Housing Solutions officer so this can be considered in the advice and assistance you are given.

**If you are worried about becoming homeless you should contact us as soon as possible.**

**You can visit us at:** Stockton Central Library & Customer Service Centre  
Church Road, Stockton-on-Tees, TS18 1TX

**Email us:** [Housing.options@stockton.gov.uk](mailto:Housing.options@stockton.gov.uk)

**Telephone:** 01642 528389

**Or write to us:** Homelessness and Housing Solutions, 16 Church Road,  
Stockton-on-Tees, TS18 1TX

**Service opening times:**

Monday, Tuesday, and Thursday: 9am to 4pm

Wednesday: 12.30pm to 4pm

Friday: 9am to 3.30pm

If you are homeless in an emergency outside these times you can telephone the **Emergency Duty Team**: 01642 524552, 5pm - 8.30am weekdays and all-day weekends (including bank holidays).