



Services for People with both Visual and Hearing Impairment/Loss

Stockton-on-Tees Borough Council has a specialist sensory support team that provides a service for people of all ages who are in need because they have both a visual and hearing impairment/loss. Your local authority has a duty to provide staff with appropriate levels of training to support with all assessments which Stockton-on-Tees Borough Council is committed to provide.

The Specialist Sensory Support Team can:

- offer an assessment to determine care and support needs
- advise you on the range of services available to people with a visual and hearing impairment/loss
- provide information and advice
- signpost to other agencies

Services can include:

- The supply of specialist equipment to maintain independence.
- Rehabilitation Training - People who are visually impaired [partially sighted or blind] may benefit from training to cope with daily living such as communication and accessing the community.
- Completing Registration: Your GP may have referred you to a consultant ophthalmologist. If the consultant ophthalmologist has given you a Certificate of Visual Impairment (CVI), a copy will be sent to your GP and specialist sensory support team. When Stockton-on-Tees Borough Councils specialist sensory support team receives the certificate, they will contact you to provide you with information about registration and offer you an assessment.

How to make contact

First Contact

Telephone: 01642 527764

Minicom: 01642 527769

Email: FirstContactAdults@stockton.gov.uk

Opening Hours

Monday – Thursday 8.30am - 5pm

Friday 8.30am – 4.30pm

Out of hours and weekend contact – Emergencies Only

Telephone: 01642 524552

Minicom: 01642 602346

Public Information Services

Our leaflets are designed to give basic information about our services to the adult population of Stockton-On-Tees. You can find all of our information leaflets on our website: www.stockton.gov.uk/adultsocialcare

If you would like this information in any other language or format
for example **large print** or audio please contact
01642 527764.

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال
بالطبعة الكبيرة أو بالشريط المسجل فالرجاء الإتصال 'بدايفرستي تيم'

على هاتف رقم 01642 527764

ARABIC

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلا چاپ بزرگ یا بصورت صدا
میخواهید لطفاً با تیم دایورسیتی (گوناگونی)

با شماره 01642 527764 به تماس شوید

FARSI

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un
autre format, par exemple, en gros caractères / version audio, veuillez
contacter l'équipe au n° 01642 527764

FRENCH

ئەگەر چەرت لێ بە ئەم زانیاریە بە دەستت بکەوت بە زمانەکانی تر یان بە شێوەیەکی تر بۆ نمونە
چاپی گەورە/یان بە تێپی نوێمارکراو نکایە بە یۆهەندی بکە بە 'تیمی دایفیرستی'

لە سەر ژمارەکی تەلەفۆن 01642 527764

KURDISH

欲要這份資訊的其它語言版或其它版式例如大字體印刷/錄音帶，請
致電 01642 527764 接洽 '多元化隊'

CHINESE

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਬਣਤਰ ਜਾਂ ਖੋਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸ਼ੀ ਡੀ 'ਤੇ
ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ

ਉੱਤੇ 01642 527764 ਨੰਬਰ ਉੱਤੇ ਫੋਨ ਕਰੋ।

PUNJABI

اگر آپ ان معلومات کو کسی بھی اور زبان یا انداز، مثلاً بڑے پرنٹ/آڈیو ٹیپ وغیرہ میں حاصل کرنا چاہیں، تو 'ڈائورسٹی ٹیم'

کو اس نمبر پر فون کیجئے 01642 527764

URDU