

CAR PARKING SEASON TICKET – TERMS AND CONDITIONS OF USE

Season tickets issued by Stockton-on-Tees Borough Council are for use in the Council operated long stay car parks situated around Stockton town centre. The 676 spaces are to be found at :-

Car Park	Spaces	Car Park	Spaces	Car Park	Spaces
01 Alberto Street	82	02 Thompson Street	114	04 Laing Street	38
06 Bath Lane East	59	10 Riverside	110	13 Bright Street	19
14 Skinner St. North	48	15 Skinner St. South	20	16 Lodge Street	64
18 Parliament Street	99	19 Maritime	23		

Season tickets are not valid in short stay car parks nor in privately operated car parks, including Wellington Square and the Castlegate Centre.

If a season ticket is lost it will be replaced, subject to an administrative charge of £10:00 (inclusive of VAT). A request for a replacement season ticket must be made in writing, setting out the circumstances of the loss and the number of the season ticket.

In the event that a season ticket is stolen, this must be reported to the Police and then, in writing, to the Council, giving details of the season ticket and the police crime reference number. Lost tickets are invalidated and if recovered their use will generate a penalty charge notice.

Season ticket renewal - reminder letters will not be sent to holders when season tickets are due for renewal. The responsibility rests with the holders to make application to renew their season ticket(s) prior to the expiry date of the existing ticket.

CONDITIONS OF USE

Council car parks are covered by a legal Traffic Order. It is THE BOROUGH OF STOCKTON-ON-TEES (OFF-STREET PARKING PLACES, STOCKTON) ORDER 1989. This Order has been subject to periodic amendments to reflect the changing stock of parking facilities and any tariff adjustments.

The Council reserves the right to vary such the Order during the currency of the season ticket. Cars are parked at the owner’s risk and the Council accepts no liability for loss or damage to any vehicle or part thereof, nor will it accept liability for the death of or injury to any person(s) arising out of the use of the car park, save insofar as such death or injury is caused by the negligence of the Authority, its servants or agents.

The Conditions of the Order applicable to season ticket holders when using the long-stay facilities include the following provisions.

Continued . .

The season ticket shall be displayed immediately behind the front windscreen with the side bearing the date of expiry facing forwards and clearly visible from the outside of the vehicle.

- It shall be displayed during charging hours of 8am to 6pm, and all days other than Sunday, Christmas Day, Good Friday, or a Bank Holiday being a public holiday.
- It may be used for a motor vehicle not exceeding 7.5 tonnes laden weight.
- Vehicles shall be positioned within a parking bay.
- Vehicles displaying a valid season ticket may also park within the other long stay Stockton Council public car parks during the day and may return to the same car park.

Miscellaneous Requirements of the Order.

- The vehicle shall be licensed.
- The engine shall be switched off when the vehicle is stationary.
- Trading shall not take place.
- The horn shall not be used other than to uphold safety.
- Sleeping, camping, and cooking, are out.
- Servicing or washing the vehicle is not permitted.
- Tents, booths and the like shall not be erected in the car park.
- Fire lighting, playing games, nuisance noises, unwelcome behaviour, are all not allowed.
- Enforcement of the Order is by the Council's Civil Enforcement Officers.

IN ADDITION

The Council are not in a position to ensure the availability of spaces.

The long stay car parks have "Secure" status. In place are CCTV surveillance cameras, regular foot patrol by officers, superior floodlighting, enclosed and at the same time overlooked car parks, regular maintenance. If needed the Council will contact a season ticket holder if the vehicle is found to be insecure or with valuables on display. Likewise we can, upon request, check vehicles for lost keys or for reassurance.

The Council reserves the right, at its sole discretion, to withdraw a season ticket at any time upon giving one month's notice. A pro-rata refund of the remaining period of the season ticket will be made, on the basis set out above.

Any change in contact details (address, contact telephone number) should be notified to the Council in writing as soon as possible to ensure that no delays are experienced in contacting a season ticket holder.

Should the season ticket not be available when using the car park, the daily charge should be paid. No refund of any parking charges incurred will be made.