

Procedure for Major Incidents/ Severe Weather Conditions Affecting the Provision of School Transport

A Guide for Parents

This procedure should be followed in the event of severe weather conditions or if you are aware of a major incident affecting the roads in your area.

If your child travels on a contracted **taxi or bus**, the company will make the decision as to whether it is safe to operate the route; therefore you should **contact the operator directly**. This applies to routes where collection is door to door, or pick-ups are from designated stops. The contact numbers can be found on the route information.

If your child travels on a **Stockton Borough Council vehicle**, your **driver will contact you**. Please ensure we have up to date contact details.

I would remind you that it is **your** responsibility as a parent/carer to ensure the safety of your child prior to pick up, whether that be from the home address or a designated pick up point.

In the event of prolonged/severe weather conditions it may become necessary for the operator/driver to replace a door to door service with a designated pick up point service. Should this become necessary, you will be advised of the pick-up point and you will be responsible for the safety of your child until they are picked up/dropped off.

Please be aware that if school transport is not operating and you choose to transport your child to school, it is your responsibility to make arrangements to collect your child in the afternoon.

The service transports approximately 3,000 pupils per day, therefore, in the event of a major incident/inclement weather conditions, we are unable to advise every parent personally, that transport will not be operating.

Please follow this procedure where possible and listen to local radio where information will be updated regularly.