

Privacy Information

Stockton's Returning Officer (RO) and Electoral Registration Officer (ERO) are registered data controllers and we collect and use information personal to you in accordance with data protection legislation.

This document outlines what you can expect from us when you provide us with your personal information.

Why are we asking for your information and how will we use the information about you?

We have a lawful basis to collect your personal information and use it to deliver our services to you under the Electoral Registration and Administration Act 2013.

Who will use your information?

To verify your identity, the data you provide will be processed by the Individual Electoral Registration Digital Service managed by the Cabinet Office. As part of this process your data will be shared with the Department of Work and Pensions and the Cabinet Office suppliers that are data processors for the Individual Electoral Registration Digital Service. You can find out more information about this here <https://www.registertovote.service.gov.uk/register-to-vote/privacy>.

In some instances, we may share your information with other services within the Council as part of service delivery or because we are legally required to do so. An example of this would include sharing information with the council tax department to prevent fraud. We may also share your information with necessary bodies such as the Police in relation to the prevention and detection of crime.

We are also legally required to share your information with credit reference agencies, the British Library, UK Statistics Authority, registered political parties, elected representatives and other statutory recipients of the Electoral Register; to contracted printers to print your poll cards and other electoral material; and details of whether you have voted (but not how you voted) to those who are entitled in law to receive it after an election.

Anyone who receives information from us has a duty to adhere to data protection legislation.

How long will we keep your personal information?

We will not hold your personal information for longer than necessary. To find out how long we will keep your information for, please contact the [Information Governance Team](#).

How can you access or correct your personal information?

You have the right to request the following in relation to some of the personal information we hold (e.g. contact details). Subject to some legal exceptions, you have the right:

- to have any inaccuracies corrected;
- to have your personal data erased;
- to place a restriction on our processing of your data;
- to object to processing; and
- to request your data to be ported (data portability).

If you would like to exercise any of the rights outlined above please contact us. If you would like further information about your rights to your information, please visit the [Information Commissioner's Office](#).

You also have the right to request a copy of the personal information that the ERO and RO holds about you. To do this please complete this [form](#).

Is your personal information processed overseas?

Your information will not be processed outside the European Union.

What happens if I don't provide you with my personal information?

The law requires eligible individuals to provide personal information to enable them to be registered to vote.

If you do not provide us with the personal information we have requested, you may be liable to a fine and it may not be possible to deliver our services to you; ultimately you may be unable to vote in future elections. For more information about how this might affect you, please contact the Electoral Helpline on 01642 526196.

How to contact us

Our Data Protection Officer is Ian Coxon.

If something goes wrong with your personal information or if you have any questions about how we use it, please contact the Information Governance Team in the first instance at foiandcomplaints@stockton.gov.uk or 01642 527521.

If you remain unhappy about the way which we have handled your personal information and wish to complain, you can contact the [Information Commissioner's Office](#).

Address: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Telephone: 0303 123 1113 (local rate) or 01625 545 745