

Time for Change

Ever get frustrated with not knowing when your bus is due? Have you ever waited for a bus, then popped into a nearby shop only to come out to see your bus leaving without you?

This will soon be a thing of the past, thanks to the new real time bus passenger information system.

The system will include:

- Real time displays at bus stops.
- The ability to get both scheduled and real time information for any stop via SMS messages to your mobile phone.
- Information points at major centres; and
- Priority at traffic lights for buses that are running late.

The new Traveline-txt system will initially provide information on time-tabled services at any stop in the northeast region and will eventually provide real time bus service information.

Here's how to use the Traveline-txt system

The Traveline-txt number is 84268, which can be stored in your phone.

To get information about the buses using any stop, type in the bus stop code and send it to the Traveline-txt number. Codes will soon be displayed at stops.

The codes for the main stops in Stockton and Billingham, can be found on Stockton-On-Tees Borough Council's website (www.stockton.gov.uk) under 'Public Transport'.

You can also obtain the codes for stops using the journey planner on the Traveline website at www.travelinenortheast.info.

You can also obtain codes by calling the Traveline service on [0871 200 22 33](tel:08712002233)



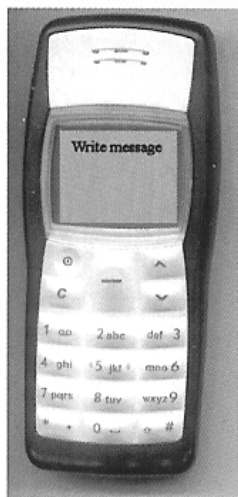
**traveline
-txt
84268**



The new SMS text messaging service that sends travel information straight to your mobile phone



Bus timetable information on your mobile phone from Traveline-txt 84268



**txt to
84268**

Text messages will be charged by your service provider at your normal rate. Traveline will charge 25p per text sent to you

1 **Write** a new text message (turn off predictive text if you normally use it!)

2 **Enter** the seven-letter bus stop code shown below

3 **Send** to **84268**:



4

You will shortly get a message showing the next few buses from this stop



A time shown as "tt" is the scheduled arrival time. In the future, you will be able to get "real time" information on exactly when your bus is due — these times will be shown as, for example, "in 8 mins".



You can speak to Traveline's friendly customer service team with your enquiries, comments or problems on 0871 200 22 33, 7am to 9pm daily. Or e-mail them on: info@travelinenortheast.info

Traveline North East is provided by a partnership of transport operators and local authorities in the region.

The code for this bus stop is

sktgtwa