

If you believe that the penalty should not be paid and wish to challenge this PCN

then please complete this form and return to

Stockton-on-Tees Borough Council,
Parking Office,
Gloucester House,
72 Church Road,
Stockton-on-Tees
TS18 1TW

Please quote your PCN Number and vehicle registration mark.

Online - visit www.parking.stockton.gov.uk/pgus you will need your PCN Number and vehicle registration mark.

Photographic evidence taken by the CEO may be viewed online.

If you have any other enquiries please telephone (01642) 528499.

Details of the Council's approach to challenges can be found at www.stockton.gov.uk or seen at the Parking Office, Gloucester House. All cases will be considered on their individual circumstances. If you challenge this PCN within 14 days of the date served and the challenge is rejected the Council will extend the period within which the reduced Penalty Charge may be paid.

If the penalty charge is not paid or challenged

If the Penalty Charge is not paid on or before the end of the 28 day period as specified on the front of the penalty charge notice or successfully challenged, the Council may serve a Notice to Owner (NtO) on the owner of the vehicle requiring payment of the Penalty Charge. The owner can then make representations to the Council and may appeal to an independent adjudicator if those representations are rejected. The NtO will contain instructions for doing this.

If you challenge this PCN but the Council issues a NtO anyway, the owner must follow the instructions on the NtO.

Further information about Civil Enforcement (including PCNs and NtOs) is available online at www.patrol-uk.info.

How to Pay

By Post

Cheques & Postal Orders must be payable to 'Stockton-on-Tees Borough Council'. The PCN Number must be written on the reverse of the cheque.

Please send to:-

Stockton-on-Tees Borough Council,
Parking Office,
Gloucester House,
72 Church Road,
Stockton-on-Tees,
TS18 1TW

In Person

Parking Office, Gloucester House, 72 Church Road, Stockton-on-Tees

Office Hours

8.30 - 5.00 p.m. Monday to Thursday
8.30 - 4.30 p.m. Friday

By Telephone

To make a payment via our 24 hour telephone payments line ring 0845 130 3990, select the option for Parking Fines, and follow the instructions given. This service is available 24 hours a day, 7 days a week. Calls are charged at local rate. Please have your PCN Number ready (**replace any letter with ***) and debit or credit card details available. (Solo, Visa debit, Maestro, Visa credit or Mastercard).

Online

Visit www.parking.stockton.gov.uk/pgus you will need your PCN Number, vehicle registration mark and your debit or credit card details.