

**STOCKTON BOROUGH  
COUNCIL**

**SAFEGUARDING  
ADULTS TRAINING  
PLAN 2010/11**

Stockton Borough Council has representation on the Teeswide Safeguarding Adults training sub-group, and has a training plan in place based on **4 levels of safeguarding adults training** that is consistent with that provided across Durham and the Tees Valley area:

- Awareness
- Intermediate
- Advanced
- Specialist

**Awareness Level** training is designed for anyone who comes into contact with vulnerable adults and is delivered in a number of ways to suit the requirements of the varied organisations whose staff need to undertake it. This would include all staff working in social care services including those in an administrative, domestic or kitchen support role, in both the local authority and the independent sector. It is also aimed at workers in other council departments who come into contact with vulnerable adults such as those working in libraries, leisure, the concierge service, Tees Achieve, community safety, customer services and housing. This level of training is also available to our partner agencies in Stockton including NHS trusts, the fire service, the police and local colleges.

**Skills for Care Mandatory Induction for social care workers.** An accredited 5-day induction programme has been developed in collaboration with our partner local authorities and Tees Valley Alliance. Stockton Borough Council (SBC) supports this financially for all care workers, including personal assistants, in the Stockton area.

**Awareness courses** SBC also provides a number of course each year, which are open, free of charge, to local authority employees, independent sector providers and personal assistants. We have provided **150 places** on this course during 2009/10.

**E learning awareness programme** We have recognised the difficulty faced by some organisations in releasing staff in numbers to attend courses, so in 2007 an **e-learning programme** was purchased to provide an alternative method of training. This concludes with a quiz to demonstrate that the user has retained the information, after which they can print off a certificate. We have issued passwords to upwards of **150** organisations/departments including the local Primary Care and Mental Health Trusts, acute and private hospitals, the fire service, the police, independent sector providers and departments across the local authority. Under the terms of our licence, we supply access to this programme free to all these organisations and can monitor how often each of them uses it. During the past year we have followed up with organisations that were making little or no use of the e learning, to

ascertain what alternative training arrangements they have in place. To date we have had over **2100** hits on the safeguarding programme site.

**Basic Awareness Workbook** In addition to the other options, we have produced a work book, with Tees colleagues, approved by Skills for Care, which is available on the Council website to organisations that wish to use this method. The work book is designed to compliment the face to face courses, the e learning course and basic staff induction and can be used as a refresher for any of the awareness courses to consolidate learning. It is designed to be either approved by the manager of the worker in any setting or by a local authority training unit.

**Intermediate Level**– Tees Valley Alliance provides a two-day multi-agency training course, which is commissioned by the Teeswide authorities and Durham. The University of Teesside accredits this at two levels, to meet the needs of all staff undertaking the programme, and it is a requirement that all staff complete the assignment following attendance on the course. It is part of the PQ Specialist Award in Social Work, but is also open to other staff. The target groups for this training are (the number indicates the suggested priority, with 1 being the highest priority):

▪ Team managers	1
▪ Senior Social Workers	1
▪ Social Workers	1
▪ Nurse care managers	1
▪ Registered managers and deputies	1
▪ Managers and deputies – non-registered services	1
▪ Adult Protection Co-ordinator	1
▪ Review Officers	1/2
▪ Assistant care co-ordinators	2
▪ Adult Social care training staff	2
▪ ISA Managers	2
▪ Head of Operations	2
▪ Occupational Therapists	2
▪ Occupational Therapy Assistants	2

The course has been established since 2007, following a pilot developed by Skills for Care and a multi agency training group consisting of members of the Tees Valley Adult Protection Committees and training specialists from statutory agencies. In the last year Stockton has financially supported **50 places** on this programme, and the course has been commissioned to run again for 2010/11. It has input from Cleveland Police, Teesside University, NHS Trusts, and Safeguarding Adults leads from the Tees Valley.

A small number of staff working in Mental Health services undertake their intermediate level training at Northumbria University as part of the **Specialist Award in Social Work in Mental Health**.

**Advanced** – The Tees-wide Safeguarding Board training sub-group has recently been working with Teesside University to develop the next stage of Safeguarding training for professional staff across the Tees Valley. The university is to provide a further accredited module, which covers risk assessment and management in safeguarding adults practice. It is a pre-requisite for this course that workers have undertaken and passed the Intermediate level training. The first course is due to run in November 2010. Suggested target SBC staff are:

- Team managers
- Senior Social Workers
- Social Workers
- Adult Protection Co-ordinator

### **Specialist-**

**Chair training for safeguarding managers** – we have an agreed specification across the Tees area, and Stockton sends managers, identified as requiring this training, on courses run in any of the Boroughs. The next course is due to run in Stockton later in 2010 commissioned from the Anne Craft Trust. Stockton previously hosted 2 courses in 2004.

**Safeguarding Adults – Improving Practice'** In recognition that it will take quite some time to get people through the advanced accredited training, as an interim measure we are commissioning a number of training sessions in June/July /October this year. This will look at risk assessment in detail. The target groups for this training are managers, social workers, care managers, assistant care co-ordinators and review officers.

**Administrative- Minute taking** – Stockton have commissioned specialist training for the administrative staff supporting multi agency safeguarding meetings for the first time this year with places offered to other Boroughs. This is a very specialised course that has proved previously difficult to commission.

**Council Members Training** In 2009, we provided two awareness-raising sessions attended by 24 council members. We have followed that up with a joint presentation to Members in 2010 along with Childrens Safeguarding colleagues to contrast the two different processes.

The Tees-wide ,Durham and Darlington collaboration with regard to Safeguarding Adults training is a key feature in being able to deliver high quality training which encourages a consistent approach across the region, it is widely acknowledged that staff do move around the region to work. By taking this approach we can ensure that we have a level of confidence in the training

already undertaken by individuals when they move to work in Stockton from one of the other Tees Valley authorities.