

Contact details

Teeswide Safeguarding
Adults Partnership



Customer Advisor Team

Middlesbrough House, 50 Corporation Road.

Telephone: **(01642) 726004**
Minicom: **(01642) 726980**



Stockton-on-Tees
BOROUGH COUNCIL

First Contact Team

Wrensfield House, Wrensfield Road, Stockton

Telephone: **(01642) 527764**
Minicom: **(01642) 415017**



The Adult Access Team

Seafield House, Kirkleatham Street, Redcar.

Telephone: **(01642) 771500**
Minicom: **18001 01642 771500**



The Duty Team

Civic Centre, Victoria Road, Hartlepool.

Telephone: **(01429) 266522**
Minicom: **18001 01429 266522**



Cleveland Police

Emergency telephone line

Telephone: **(01642) 326326**
Minicom: **(01642) 300381**



**OUT OF
HOURS**
emergency
telephone
line

Telephone:
**(08702)
402994**
Minicom:
**01642
527769**

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We will try to make a summary of this document available in other languages.
Braille or large print on request.

سوف نحاول ان نجعل ملخص هذه الوثيقة متوفرة بلغات اخرى, الابرن وكتابة
كبيرة عند الطلب.

ہم کوشش کریں گے کہ اس دستاویز کا خلاصہ دوسری زبانوں میں مہیا کیا جاسکے مزید
آپکی درخواست پر اسے بریل یا موٹے الفاظ میں بھی فراہم کیا جاسکے گا

Safeguarding Vulnerable Adults in Teesside

Are you concerned about a
vulnerable adult who is
being harmed?





Safeguarding Adults in Teesside



Who is vulnerable?

Adults may be vulnerable because they are frail or have ill health, a learning or physical disability. They may be unable to protect themselves against significant harm or exploitation.

What is harm or abuse?

Harm or abuse can take many forms including:

- **physical abuse** - hitting, slapping or punching;
- **emotional abuse** – shouting, swearing, threatening or denying rights;
- **sexual abuse** - where the person is not able to or has not given consent;
- **financial abuse** – misuse of someone's money or property;
- **neglect** – not providing necessary food, clothing, shelter or care or
- abuse which focuses on a person's culture, race, religion, age, sexuality or disability.

Where does harm or abuse happen?

Abuse can happen anywhere but the most common places are:

- at home;
- in hospital;

- in residential and nursing homes;
- at day care or social centres or
- in the community

What should I do?

You can talk to:

- your local Adult Social Care Services;
- the Police;
- Doctor, Nurse or other health worker;
- Someone you trust (for example, your care worker, a warden) or
- the Commission for Social Care Inspection (CSCI) or the Healthcare Commission. These organisations will be known as the Care Quality Commission from April 2009.

What happens next?

Adult protection procedures have been set up to safeguard vulnerable adults against abuse. Any concern or allegation will be taken seriously.

Our aim is to:

- listen to you
- offer support
- help people stay safe