

## Welcome to Stockton-On-Tees Borough Council

Stockton-on-Tees Borough Council provides a wide range of local services. In order to assist you and if English is not your main language, we can provide you with a face to face or telephone interpreter or translation service.

If you would like to speak to a council officer and you need translation or interpretation services, please call the customer contact centre on (01642) 393939 and inform us which language you require.

You can also request information in Braille, audiotape or a sign language interpreter/lip speaker.

Alternatively, click here for Browsealoud <http://www.browsealoud.com/downloads.asp?dl=bl>, which provides an audio service of documents in English.

### **Useful numbers**

- MAIN SWITCHBOARD 01642 393939  
(Mon -Thur 8.30am - 5.00pm)  
(Friday 8.30am - 4.30pm)
- Refuse Collection/Recycling/Street Maintenance/Roads 01642 391959
- Housing Benefits Rates helpline 01642 393829
- Council Tax / Business helpline 01642 397108
- Anti-Social Behaviour / Offensive Incidents 01642 607943
- First Contact Team 01642 527764  
(Adult and Children's Social Care Duty Team)
- Social Care Emergencyies 08702402994  
(For Adults and Children's Social Care)
- Stockton Security Centre 01642 528989
- Enforcement Team 01642 528439
- School admissions  
Primary 01642 528546  
Secondary 01642 526605
- Housing Options Team / Includes Homelessness 01642 528389

- Dagerous Stuctures & Propertys  
Street Lighting,Car Parks and Traffic Signals 01642 618946
  
- Tristar Homes Ltd  
Customers Service Helpline 01642 528100  
OUT OF HOURS EMERGENCIS 0800174491  
(Mon -Thur 5.00am - 8.30pm) (Friday 4.30am - 8.30pm)