

## SUPPORT AND

**INFORMATION:** The Landlord Liaison Team will also provide information and support on any tenancy related issues, including, tenancy agreements, eviction and enforcement support and help with specific cases involving the tenants of private landlords.

## Become a scheme member

To become a member of the Landlord Liaison Scheme and receive the benefits of this service simply contact us by phone or E-mail to request an information pack and membership form.



## Stockton-on-Tees Borough Council

### Staff:

#### Ann Marshall

Landlord Liaison Officer  
ann.marshall@stockton.gov.uk

### Telephone:

(01642) 527620

### Fax:

(01642) 527621

### Address:

Landlord Liaison Scheme,  
Security Centre,  
The Square.  
Stockton-on-Tees  
TS18 1TE



Stockton-on-Tees  
**landlord** *liaison* **scheme**

Stockton-on-Tees Borough Council

**Tel: (01642) 527620**  
**(01642) 527619**

## Who are we?

Stockton-on-Tees Borough Council have set up the Landlord Liaison Scheme to improve communication between the Local Authority, Registered Social Landlords and Private Landlords.

The scheme has been established to enable housing providers to make informed decisions on the allocation of housing to prospective tenants.

This is achieved via the use of a database of landlords and their properties to enable landlords to gain a reference regarding the housing history of their prospective tenants. Reference information will relate to previous Anti-Social Behaviour, rent arrears, breach or abandonment of tenancy agreements and abandonment of a property.

## What do we do?

**REFERENCES:** Your prospective tenant would complete a rehousing application form, which includes details of their previous addresses in the last 3 yrs. On receipt of this we will contact previous landlords to request a reference, as well as referring to the Anti-Social Behaviour team. We would then pass this information back to you to make an informed decision regarding the allocation of your tenancies.

Referencing tenants in this way will assist landlords by preventing problem tenants from moving freely around the private sector and will therefore be a valuable tool in tackling Anti-Social Behaviour.



We anticipate the turnaround for this service will be around 1-2 days where all parties use fax or 4-5 days if all parties use post.

There is **no charge** for this service, and the more landlords who use the scheme to reference their prospective tenants, the more successful the scheme will be.

**TACKLING ANTI-SOCIAL BEHAVIOUR:** As part of the Anti-Social Behaviour team, an officer is able to investigate cases of nuisance and Anti-Social Behaviour involving the tenants of private landlords. Complaints can be referred to us and we will gather evidence and liaise with you regarding further action.

