

Please send me a referral form

Name of Referrer

Agency / Dept

Address

Tel

Date

Send to :

The Housing Support Team
Security Centre
The Square
Stockton-on-Tees
TS18 1TE

Stockton-on-Tees Borough Council

Staff:

Sue Outhwaite
Housing Support Officer
sue.outhwaite@stockton.gov.uk

Telephone:

(01642) 528750

Fax:

(01642) 527621

Address:

Housing Support Team,
Security Centre,
The Square.
Stockton-on-Tees
TS18 1TE



Housing Support

Stockton-on-Tees Borough Council

Tel: (01642) 528750
(01642) 527615

Who are we?

We are a dedicated team who offer advice and support to vulnerable perpetrators of Anti Social Behaviour who maybe under threat of losing their tenancy. We work closely with the Anti Social Behaviour Team and our aim is to try and stop Anti Social Behaviour using alternatives, other than costly enforcement .

Should you wish to make a referral please contact the team and we can post or fax a referral form to you. Alternatively you can complete the form on the back of this leaflet to order a supply of referral forms.

What do we do?

We provide information, advice & support to vulnerable perpetrators of Anti Social Behaviour (ASB) in the form of regular support visits to their home, upto Acceptable Behaviour Contract (ABC) Stage.

We identify underlying issues that maybe the cause of ASB and refer to other agencies

that could offer additional help and support.

We offer relocation support visits to vulnerable perpetrators who have been rehoused due to Anti Social Behaviour.

We work with other agencies and housing providers to develop housing strategies to prevent a reoccurrence of Anti Social Behaviour.

We aim to increase tolerance levels in communities affected by Anti Social Behaviour by liaising with both the victims and perpetrators.

We work to create sustainable communities by the development of Community Agreements.

How do you make a referral?

Upon receiving your completed referral form we will contact you to discuss the case. We will keep you fully informed of progress by monthly review meetings to discuss the case and any other issues arising.

We do not have a set time scale for involvement, each case will be assessed on an individual basis. Support is not permanent and will be decreased over a period of time, as our aim is to support the perpetrators to modify their behaviour and maintain a successful tenancy.

However, if intervention is unsuccessful and our involvement prove not to be effective in tackling the issues, we will refer the case back to the housing provider/ASB Team for enforcement action.

The definition of vulnerable can have several meanings so, please contact the team if you are in any doubt whether a case is suitable for referral.

The team will respond to the referrer within 2 days of receiving the completed form.

