

Do I need to be referred?

No, referrals are not necessary and anyone can request assistance from this scheme provided that they meet the criteria listed over.

Appointments

Once we receive your details we will arrange a convenient date and time with you when the work can be done.

We will then visit your home and carry out the required work.

On completion of the work we will ask you to sign a simple completion form and then you will be invoiced accordingly for any materials that have been used.

Broadacres Home Improvement Agency

Stockton Business Centre,
70-74 Brunswick Street,
Stockton-on-Tees
TS18 1DW

Tel: 01642 345257

Fax: 01642 345258

Email: hia@broadacres.org.uk

Opening Hours: Monday - Friday
8.45am - 5.15pm

If you would like this information in any other language or format for example braille or large print please contact:

Broadacres Home Improvement Agency on
01642 345257

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال بالطبعة الكبيرة أو بالشريط المسجل فالرجاء الإتصال 'بدايفرستي تيم' [Broadacres Home Improvement Agency] على هاتف رقم 01642 345257

Arabic

欲要這份資訊的其它語言版或其它版式例如大字體印刷/錄音帶，請致電 01642 345257 接洽 '多元化隊' (Broadacres Home Improvement Agency)

Mandarin

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلا چاپ بزرگ یا بصورت صدا میخواهید لطفا با تیم دایورسیتی (گوناگونی) [Broadacres Home Improvement Agency] با شماره 01642 345257 به تماس شوید

Farsi

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un autre format, par exemple, en gros caractères / version audio, veuillez contacter l'équipe "Broadacres Home Improvement Agency" au n° 01642 345257

French

نه گهر حضرت لئ په نهم زانباريه به ده سنت بکه ویت به زمانه کانی تر یان به شیوه به کی تر بو نمونه چاپی گه وره یان به تپیی تومارکراو تکایه په بیوه ندی بکه به 'نیمی دایفرستی' [Broadacres Home Improvement Agency] له سه 01642 345257 ژماره ی ته له فون

Kurdish

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਬਣਤਰ ਜਾਂ ਬੋਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸੀ ਡੀ 'ਤੇ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 'Broadacres Home Improvement Agency' ਨੂੰ 01642 345257 ਨੰਬਰ ਉੱਤੇ ਫ਼ੋਨ ਕਰੋ।

Punjabi

اگر آپ ان معلومات کو کسی بھی اور زبان یا انداز، مثلاً بڑے پرنٹ/آڈیو ٹیپ وغیرہ میں حاصل کرنا چاہیں، تو ڈیوڑی رشی ٹیم (Broadacres Home Improvement Agency) کو اس نمبر پر فون کیجئے 01642 345257

Urdu



Working together with:



Stockton-on-Tees
BOROUGH COUNCIL

Handyperson Service

A small household repair and home-safety service for older and disabled people

- No call out charges
- Free advice
- Trusted and reliable
- Quality workmanship

Home Improvement
Agency
01642 345257





Do you:

- know who to turn to, to get small repair jobs done around your home?
- worry about who you can trust to carry out repairs reliably?
- put off having that small repair or home safety job done because you are afraid of the cost?
- need help and advice on falls prevention and how to live more safely in your home?
- need advice on dealing with doorstep callers and rogue traders?
- need guidance on home safety and security measures?
- need advice on community alarms?

For all the answers and advice on any type of repair, contact the Home Improvement Agency

Examples of work we will undertake

- Provision and fitting of grab rails and extra banister rails
- Fitting of smoke alarms
- Joinery type repairs, doors, shelving, skirting, frames etc
- Small plumbing jobs, leaking taps, replacing tap handles with lever handles
- Rewiring plugs and fitting fuses
- Fitting of door bolts, chains and security key safes
- Changing light bulbs, fitting door bells and door intercom systems
- Gutter clearing and small scale painting jobs
- Small scale pruning and hedging to clear pathways for safer passage

How much does it cost?

The Service is free for those who meet the eligibility criteria below

- Over 60 years of age
- Disabled (of any age)
- Vulnerable
- Living in the local authority area of Stockton-on-Tees

The maximum time for the free service will be 3 hours. Clients who have used up their free entitlement can purchase further Handyperson Services, charged at £10 per hour.

There will also be a charge for any materials that we supply to complete the job and this will be agreed with you before any work starts.

In many cases our customers supply their own materials and this is quite acceptable.

