

If you would like help and assistance from the Home Improvement Agency please contact:

**Broadacres Home Improvement Agency, Stockton Business Centre,
70-74 Brunswick Street, Stockton-on-Tees TS18 1DW
Tel: 01642 345257 Fax: 01642 345258**

Email: hia@broadacres.org.uk

Opening Hours: Monday - Friday 8.45am - 5.15pm

If you would like this information in any other language or format for example braille or large print please contact:

Broadacres Home Improvement Agency on 01642 345257

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال بالطبعة الكبيرة أو بالشرط

المسجل فالرجاء الإتصال 'بدايفرستي تيم' [Broadacres Home Improvement Agency]

Arabic على هاتف رقم 01642 345257

欲要這份資訊的其它語言版或其它版式例如大字體印刷/錄音帶，請致電 01642 345257 接洽

‘多元化隊’ (Broadacres Home Improvement Agency)

Mandarin

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلا چاپ بزرگ یا بصورت صدا میخواهید لطفا با تیم دایورسیتی

(گوناگونی) [Broadacres Home Improvement Agency] با شما ره 01642 345257 به تماس شوید

Farsi

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un autre format, par exemple, en gros caractères / version audio, veuillez contacter l'équipe "Broadacres Home Improvement Agency" au n° 01642 345257

French

ئەگەر حەزرت لێ بە ئەم زانیاریە بە دەستت بکەویت بە زمانەکانی تر بان بە شێوەیەکی تر بۆ نمونە چاپی گەورە/بان بە تێپیی تۆمارکراو تکایە پەبۆەندی بکە بە 'تیمی دایفیرستی' [Broadacres Home Improvement Agency] لە سەر زمارە ی تەلەفۆن 01642 345257

Kurdish

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਬਣਤਰ ਜਾਂ ਬੋਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸੀ ਡੀ 'ਤੇ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 'Broadacres Home Improvement Agency' ਨੂੰ 01642 345257 ਨੰਬਰ ਉੱਤੇ ਫੋਨ ਕਰੋ।

Punjabi

اگر آپ ان معلومات کو کسی بھی اور زبان یا انداز، مثلاً بڑے پرنٹ/آڈیو ٹیپ وغیرہ میں حاصل کرنا

چاہیں، تو ڈیوائس ریشی ٹیم (Broadacres Home Improvement Agency) کو اس نمبر پر فون کیجئے 01642 345257

Urdu



Home Improvement Agency

Working together with:



Home Improvement Agency Services

By improving people's living conditions we aim to enhance their quality of life, enabling them to remain in their own homes with increased comfort, safe, secure and warm



Broadacres Home Improvement Agency

Many people wish to stay in their own homes as they grow older or their life circumstances change.

Working together with partner agencies we can help older and disabled people remain and live more independently in their own homes. The Agency aims to remove the stress of organising repairs and adaptations by supporting customers through the process.

What can we offer?

We can provide free impartial and confidential advice on property repairs, improvements or adaptations.

We can help you make informed decisions on the amount of work you want to undertake at your home and how this work may be funded.

Who can we help?

We may be able to help you if:

You are over 60, own your own home and your home is in need of essential repairs, or

You require Disabled Adaptations e.g. if you have difficulty bathing, or getting up and down stairs, or

You require the help of a Handyperson to undertake small scale tasks.

We can also provide you with:

- Advice on benefit entitlements
- Advice about the support available to help you live independently in your own home.
- Advice about energy efficiency and home security measures.

Our service to you

We will provide a comprehensive service that includes the following:

- Arranging to visit you in your own home to discuss your needs and offer impartial advice, assistance and help with all your repair, improvements and adaptation requirements.
- Provide technical assistance to prepare schedules of work, detailed drawings and implement any contract documentation.
- Help to find suitable and reliable builders and obtain competitive quotes for the work you require.
- Assist with the submission of applications for Local Authority Planning and Building Regulations Approval.
- Advice on possible sources of funding for work that you require. This includes applications for charitable funding providing we have your permission and approval to do so.
- Make sure that any work has been completed to a high standard before it is paid for.

