

## **Ineligible Service Charges**

If the rent includes charges for the following services Housing Benefit **will not** cover the charge:

- Fuel charges – for heating, lighting, hot water, cooking – unless it is for a communal area
- Meals
- Water rates
- Window cleaning – unless the claimant is in sheltered accommodation or the tenant is unable to do it himself due to age, disability or the fact that his accommodation is not on the ground floor
- Cable and satellite TV
- Cleaning – unless it is for a communal area
- Counselling and support services
- Emergency alarm system
- Laundry – washing sheets etc for the claimant
- Medical expenses
- Nursing and personal care
- Sports facilities
- Transport
- TV licence
- TV rental

## **Eligible Service Charges**

If the rent includes charges for the following services Housing Benefit **will** cover the charge:

- Charges for use of furniture and household equipment – unless it is to become the tenants
- Children's play area
- Cleaning of common areas
- Communal gardens
- Communal telephone charges – not personal calls
- Entry phones
- General management costs – eg postage and stationery
- Insurance charges – compulsory for structure of building, not for personal possessions
- Lifts
- Porterage
- Provision of laundry facilities – eg a laundry room or washer
- Radio relay
- Removal of refuse
- Wardens and caretakers