

Combined Payment Scheme

Are you in debt? Do you have debts owing to the Council such as Housing Rent and Council Tax? Are the bills mounting up and you feel like everything is a complete mess and you don't know what to do or who to turn to?

If you do we want to help you.

Stockton Council, Tristar Homes and the local Citizens Advice Bureau have developed and produced a debt collection policy.

The main aims of the policy are:

- **To catch the problem as early as possible to stop your Council debts from increasing.**
- **To offer a free confidential specialist money advice service who will act on your behalf when dealing with any people you owe money too.**
- **To combine all the arrears you owe to the Council into one amount and set a realistic repayment plan for you.**
- **To harmonise/suspend recovery action where possible.**

In order to apply to be considered for the Combined Payment Scheme please telephone 01642 393829. An appointment will be made for you to see a specialist money advisor at a time convenient to you. A financial statement will be completed and this will be used to establish a suitable repayment agreement. You will be advised in writing regarding how much you need to pay towards all the debts owed to the Council.



Useful Telephone Numbers

Stockton-on-Tees Borough Council/Tristar Homes Ltd.	Advice/Agencies and Local Solicitors You Can Contact
Taxation Division (Council Tax, Community Charge, Business Rates) 01642 526820	Stockton & District Advice & Information Service (CAB) Bath Lane, Stockton-on-Tees, TS18 2DS Telephone Advice 01642 607445
PPI Division (Invoices, Mortgages, Overpayments) 01642 528385	Debt Advice Dial 01642 359999 Monday to Thursday 1.00pm - 4.00pm
Benefits Service (Housing & Council Tax Benefits) 01642 393829	National Debt Line 0808 808 4000
Tristar Homes Ltd. Income Management 0800 389 3288	Solicitors* Cohens Solicitors 01642 673701 Tilly Bailey & Irvine Solicitors 01642 673797 Archers Solicitors 01642 673431

* These Solicitors have attained a Community Legal Service Quality Mark. There maybe a charge for some services so you should check first whether a charge will apply for any service you require.

欲要這份資訊的其它語言版或其它版式例如大字體印刷/錄音帶，請致電 01642 528334 接洽 ‘多元化隊’ (Diversity Team)

MANDARIN

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلا چاپ بزرگ یا بصورت صدا میخواهید لطفا با تیم دایورسیتی (گوناگونی) [Diversity Team] با شما ره 01642 528334 تماس شوید

FARSI

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال بالطبعة الكبيرة أو بالشريط المسجل فالرجاء الإتصال 'بدايفرستي' [Diversity Team] على هاتف رقم 01642 528334

ARABIC

اگر آپ ان معلومات کو کسی بھی اور زبان یا انداز، مثلاً بڑے پرنٹ/آڈیو ٹیپ وغیرہ میں حاصل کرنا چاہیں، تو ڈاؤن لوڈ کریں، 01642 528334 کو اس نمبر پر فون کیجئے (Diversity Team)

URDU

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਬਣਤਰ ਜਾਂ ਬੋਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸੀ ਡੀ 'ਤੇ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 'Diversity Team' ਨੂੰ 01642 528334 ਨੰਬਰ ਉੱਤੇ ਫੋਨ ਕਰੋ।

PUNJABI

نه گهر حهزت لئ يه نهه زانياريه به دههستت بکه وئت به زمانه کانی تر بان به شیوه به کی تر بو نمونه چاپی گه وره/بان به تیپی تۆمارکراو نکایه په یوه نندی بکه به 'نیمی دایفرستی' [Diversity Team] له سهه ژماره ی ته له فون 01642 528334

KURDISH

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un autre format, par exemple, en gros caractères / version audio, veuillez contacter l'équipe "Diversity" au n° 016 42 52 83 34

FRENCH