

How do I apply for benefit on two homes?

We need you to answer a few questions and we need proof of the date your rent has been charged to. You can either;

- Call our helpline on (01642) 393829 or Minicom textphone (01642) 605569 (for people with hearing difficulties). Our helpline is open Monday to Thursday 8am to 6pm, Friday 8am to 5.30pm, and Saturday 9.30am to 12.30pm.
- Call into; Thornaby Customer Service Centre, Pavilion (Library), Thornaby Town Centre, or Stockton Customer Service Centre, Church Road (Library), Stockton. We are open for callers Monday to Thursday 8.30am to 5.00pm, Friday 8.30am to 4.30pm, and Saturday 9.30am to 12.30pm.
- Complete the enclosed Benefit on Two Homes Request Form and return it to us at 16 Church Road, Stockton-on-Tees, TS18 1TX.

For further information go to www.stockton.gov.uk/hsgben

If you would like this information in any other language or format for example **large print**, Braille and/or audio please contact Stockton Benefits Service on (01642) 393829.

إذا كنت ترغب الحصول على هذه المعلومات بلغات أو بأشكال أخرى على سبيل المثال
Stockton Benefits Service بالطبعة الكبيرة أو بالشريط المسجل فالرجاء الاتصال 'بدايفرستي تيم'
على هاتف رقم 01642 393829

ARABIC

اگر شما این اطلاعات را به زبان یا شکل دیگری مثلاً چاپ بزرگ یا بصورت صدا
میخواهید لطفاً با تیم دایورسیتی (گوناگونی) Stockton Benefits Service با شماره 01642 393829 به تماس شوید

FARSI

Si vous souhaitez obtenir ces informations dans d'autres langues ou sous un
autre format, par exemple, en gros caractères / version audio, veuillez
contacter l'équipe Stockton Benefits Service au n° 01642 393829

FRENCH

نه گهر جهزت لئ به نهم زانبار به ده دستت که و نت به زمانه کانی تر بان به شنبه به کی تر نو نمونه
جایی که و ره / بان به تیبی نو مارکراو تکانه به یوهندی بکه به 'نمی دایفرستی' Stockton Benefits Service
له سهر ژماره به له فون 01642 393829

KURDISH

欲要這份資訊的其它語言版或其它版式例如大字體印片/錄音帶，請
致電 01642 393829 接洽 '多元化隊' Stockton Benefits Service

CHINESE

ਜੇ ਤੁਸੀਂ ਇਹ ਸਾਹਜ਼ਾਬੀ ਕਿਆ ਹੋਰ ਸਹਜ਼ਰ ਜਾ ਬੋਲੀ ਵਿੱਚ, ਵੱਡੀ ਛਪਾਈ ਵਿੱਚ ਜਾਂ ਟੇਪ/ਸੀ ਡੀ 'ਤੇ
ਸਾਰ੍ਹਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ Stockton Benefits Service ਨੂੰ 01642 393829 ਨੰਬਰ ਉੱਤੇ ਫੋਨ ਕਰੋ।

PUNJABI

اگر آپ ان معلومات کو کسی بھی اور زبان یا انداز، مثلاً بڑے پرنٹ/آڈیو ٹیپ وغیرہ میں حاصل کرنا چاہیں، تو ڈی ایچ آر ٹی ٹیم
Stockton Benefits Service کو اس نمبر پر فون کیجئے 01642 393829

URDU



Benefits Service

Benefit on Two Homes

Claiming housing benefit if you are paying rent on two houses at once

I have moved recently. Can I get help if I have to pay rent on both my old and new homes?

Housing benefit is normally only paid on one home – the one at which you live at. This is because most people should be able to plan a move in advance.

In a few exceptional cases, however, benefit may be paid on two homes. If you have moved into a new home and could not have avoided paying rent on your old and new home, housing benefit may be paid for both for up to 4 weeks.

What if I do not move into my new home straight away?

Housing Benefit will be paid at your new home from the date you move in.

What if I have moved into a nursing home, old people's home, or into hospital on a permanent basis?

If you could not give the required period of notice benefit may be paid for a maximum of 4 weeks at your old home. For example, if you were suddenly taken into hospital on a permanent basis, or you had to remain in a home after a temporary stay.

Could I have avoided paying rent on two homes at once?

This depends on why you needed to move. For example, you might need to move quickly because your new home is specially adapted for your disability.



Please complete this form using black ink.

Claim Number
Full Name
New Address

At your new home are you (please tick one ✓)

- A Tristar Homes Tenant? A Housing Association Tenant? A Private Tenant?
- In Board & Lodgings? Living with Relatives? In a nursing or old peoples home?

When did you move to your new home?
What date were you offered the tenancy?

Are there any special reasons why you needed to move into this particular property?
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.....

Your previous address
.....

When did you give notice to your landlord of your move?
What date did you hand in your keys?

What date have you been charged rent up to?
We will need to see proof of the date rent has been charged to. Please supply a copy of your rent book or a letter from your landlord.

Why could you not give your landlord the amount of notice they asked for?
.....
.....

Please read and sign this declaration. The answers I have given are true and complete as far as I know. I give my permission for you to check any of the answers I have given. I know if I deliberately give false information action can be taken against me.

Signature **Date**