

Key holder 2 Name

Address

Phone  
Day

Evening

Mobile

The information supplied will be added to the council's secure database, the information will only be used to contact key holders in the event of the burglar alarm being activated.

Please return to:

Environmental Health Unit  
Service Stockton  
PO Box 232  
16 Church Road  
Stockton-on-Tees  
TS18 1XD



## Further Information

- ▶ For further advice or to make a noise complaint telephone 391158 or 391113 or call in to see us at 16 Church Road, reception is open 9.00 am - 4 pm weekdays (10.00 am - 4 pm Tuesdays).
- ▶ For further details on the Council Security Service, contact Doug Carhart on 393878.



# Don't "Alarm" your neighbours



## Advisory Leaflet on Noise from Burglar Alarms

Environmental Health Unit  
Service Stockton

## What is the Problem?

A Burglar Alarm may be one of the best ways to protect your property but a badly fitted alarm could be a liability or even an open invitation to an intruder and serious noise nuisance to your neighbour.

## What can you do to prevent your alarm causing a noise disturbance?

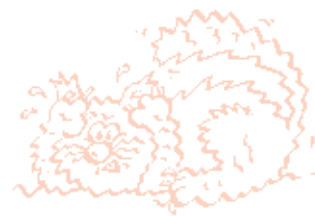
- ▶ Have your alarm properly fitted and maintained by a company from a registered trade association such as NACOSS.
- ▶ Ensure your alarm is fitted with a 20 minute cut off device.
- ▶ Arrange for someone to keep a key to your house and alarm to turn it off if you are away.
- ▶ Make sure your neighbours know where you or your nominated key holder can be contacted if the alarm is activated.
- ▶ Register your nominated key holders on the councils database.
- ▶ Our security service can provide a key holding and domestic alarm monitoring service for a small charge. In the event of the alarm being activated they will contact the key holder or attend the property.



## What Will the Council do About Ringing Alarms?

Following a complaint we will:

- ▶ Search our database of nominated key holder(s) and contact the key holder or alarm owner to arrange for the alarm to be switched off.
- ▶ Where ringing alarms are causing a noise nuisance, serve a statutory notice under the Provisions of the Environmental Protection Act 1990.
- ▶ Take action to silence an alarm if ringing continues.
- ▶ Seek to reclaim the costs of silencing alarm.
- ▶ Inform police of any action taken.



## Burglar Alarm Registration Form

Please register key holders for my alarm

Name of owner/occupier

Address at which alarm is installed

Phone

Day

Evening

Mobile

Key holder 1 Name

Address

Phone

Day

Evening

Mobile

